

**QUESTION ON NOTICE  
ASKED  
Wednesday, 3 June 2026  
Answer Due: Friday, 3 July 2026**

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- 643 **MS J PEASE** ASKED MINISTER FOR CUSTOMER SERVICES AND OPEN DATA AND MINISTER FOR SMALL AND FAMILY BUSINESS (HON S MINNIKIN)  
With reference to the 'Complaints Clearing House'—  
Will the Minister advise since its introduction (a) how many complaints were received, (b) of the total number received, (i) how many were responded to within the 3-day management model and (ii) how many complaints were provided with an interim or final response within 30 days?