

Question on Notice

No. 39

Asked on Tuesday, 10 February 2026

MS N BOYD ASKED THE MINISTER FOR HOUSING AND PUBLIC WORKS AND MINISTER FOR YOUTH (HON S O'CONNOR)—

QUESTION:

With reference to the advice that 267 households were notified of being ineligible for ongoing public housing assistance between 1 November and 30 November 2025 and were provided four months' notice to vacate—

Will the Minister advise (a) of those 267 households, how many received any other form of housing assistance during the four-month notice period, (b) how many of those households received assistance through RentConnect, (c) how many of those households received a bond loan, (d) how many of those households received a rental security subsidy, (e) how many of the 267 households received no other form of housing assistance during the four-month notice period and (f) of the 267 households, how many were subsequently reassessed as eligible for ongoing public housing assistance before the expiry of the four-month notice period?

ANSWER:

The ongoing eligibility process is not linear, particularly when tenants fail to provide the necessary information to confirm their eligibility. During the rent review process, if a tenant fails to provide the required information within the specified timeframe, they are advised that they are no longer eligible for housing assistance. However, if the tenant subsequently provides the required information, their eligibility is reassessed, and if they meet the ongoing eligibility criteria, they can be deemed eligible again.

As a result of this process, the information regarding the 267 households that received letters advising they were no longer eligible for public housing reflects a specific point in time. Accurately responding to this question would require an individual review of each record, which would not represent an efficient use of departmental resources.

When households are no longer eligible for public housing, the department makes all reasonable efforts to have a conversation with the tenant/s to discuss their circumstances and explore available alternative housing options.

Social housing exists to support Queenslanders who are most in need – and it is critical the system remains fair and targeted to our most vulnerable people. That's why the Department of Housing and Public Works is undertaking regular eligibility reviews to ensure social housing support is available to those who need it most.