

Question on Notice

No. 377

Asked on 21 April 2026

MS J PEASE ASKED MINISTER FOR TRANSPORT AND MAIN ROADS (HON B MICKELBERG)—

QUESTION:

Will the Minister advise as at 20 April 2026 (or closest reportable date) the total Queensland Rail staffed hours (reported separately by day and including weekend coverage) at (a) Wynnum station, (b) Wynnum North station, (c) Wynnum Central station, (d) Lindum station, (e) Hemmant station and (f) Lota station?

ANSWER:

I thank the Member for the question.

I refer the Member to a Queensland Rail media release dated 19 March 2026 detailing the new station customer service model developed in consultation with employees and unions since early 2024 (<https://www.queenslandrail.com.au/about%20us/Media%20Centre/Media%20Releases/Pages/Queensland-Rail-rejects-false-claims,-locks-in-job-security-and-better-customer-service.aspx>).

As the Member will note from the media release, the new model will position staff where they are needed most and provide a major security boost by increasing the strength of the Authorised Officer unit by 35, while continuing to meet the accessibility needs of customers. Either a station staff member or an onboard staff member will continue to help with boarding requirements.

As at Monday 20 April 2026, station staffed hours were:

	Wynnum	Wynnum North	Wynnum Central	Lindum	Hemmant	Lota
20 April 2026	12.75	13.42	14.27	13.67	13.53	14.68

Note: As 20 April 2026 fell on a Monday, weekend staffing figures are not applicable.