

Question on Notice

No. 23

Asked on 10 February 2026

HON MARK BAILEY ASKED MINISTER FOR HEALTH AND AMBULANCE SERVICES (HON T NICHOLLS)—

QUESTION

With reference to answer to Question on Notice No. 402 of 2022 and the Queensland Ambulance Service's ability to respond to Triple Zero calls—

Will the Minister advise the five longest pending cases in hours for each quarter from Q3 of January to March 2025 to the latest available quarter (reported separately by ambulance region) and provided in table format (i) where the Y axis is ambulance region and ranks the pending case time in hours from 1 to 5 and (ii) the X axis is quarter, where the numerical values of the pending case time in hours is provided inside the table (and not a number reference to its value that sits outside the table)?

ANSWER

I am advised that to report on the length of time elapsed between receipt of a Triple Zero call and the dispatch of an ambulance does not account for instances where multiple ambulance vehicles are assigned or diverted to higher acuity patients, nor does it capture or report on instances of virtual health care provided where an ambulance dispatch is not immediately required.

I am further advised that to accurately establish instances where virtual care has been provided, or multiple ambulances assigned and reassigned would require manual review of a substantial number of ambulance responses and would require dedicated resources to do so.