

Question on Notice

No. 1581

Asked on Thursday, 11 December 2025

MR T SMITH ASKED THE MINISTER FOR HOUSING AND PUBLIC WORKS AND MINISTER FOR YOUTH (HON S O'CONNOR)—

QUESTION:

With reference to the Social Housing Register—

Will the Minister advise (reported separately by Housing Service Centre and year) for 1 November 2024 and 1 November 2025 (a) how many households were removed from the register, (b) how many people as part of those households were removed from the register and (c) the reason for removal (e.g. received housing, rental subsidy, behavioural etc.)?

ANSWER:

Applicants on the social housing register have an obligation under the *Housing Act 2003* to advise the department of any changes to their circumstances such as changes to their address, the number of people on the application, preference areas, or if housing assistance is no longer required.

Applicants can be removed from the housing register for reasons including (but not limited to) no longer requiring housing assistance, being ineligible to receive housing assistance, or in instances where the applicant is uncontactable.

The following table shows the number of applications, and number of people, removed from the housing register, by reason, from 1 November 2024 to 1 November 2025:

Housing Service Centre	(a) applications removed	b) number of people	(c) summary of reasons
Bayside	148	261	<ul style="list-style-type: none">• Applicant no longer meeting social housing eligibility criteria• Applicant no longer requiring social housing• Applicant being uncontactable• Applicant having two unreasonable refusals
Bundaberg	160	291	<ul style="list-style-type: none">• Applicant no longer meeting social housing eligibility criteria• Applicant no longer requiring social housing• Applicant being uncontactable
Buranda	210	294	<ul style="list-style-type: none">• Applicant no longer meeting social housing eligibility criteria• Applicant no longer requiring social housing

Housing Service Centre	(a) applications removed	b) number of people	(c) summary of reasons
			<ul style="list-style-type: none"> • The applicant being uncontactable
Cairns	817	1,418	<ul style="list-style-type: none"> • Applicant no longer meeting social housing eligibility criteria • Applicant no longer requiring social housing • Applicant being uncontactable
Chermside	231	355	<ul style="list-style-type: none"> • Applicant no longer meeting social housing eligibility criteria • Applicant no longer requiring social housing • Applicant being uncontactable
Emerald	27	32	<ul style="list-style-type: none"> • Applicant no longer meeting social housing eligibility criteria • Applicant no longer requiring social housing • Applicant being uncontactable
Fortitude Valley	366	442	<ul style="list-style-type: none"> • Applicant no longer meeting social housing eligibility criteria • Applicant no longer requiring social housing • Applicant being uncontactable
Gladstone	54	86	<ul style="list-style-type: none"> • Applicant no longer meeting social housing eligibility criteria • Applicant no longer requiring social housing • Applicant being uncontactable
Gold Coast	567	845	<ul style="list-style-type: none"> • Applicant no longer meeting social housing eligibility criteria • Applicant no longer requiring social housing • Applicant being uncontactable
Inala	222	369	<ul style="list-style-type: none"> • Applicant no longer meeting social housing eligibility criteria • Applicant no longer requiring social housing • Applicant being uncontactable
Ipswich	261	505	<ul style="list-style-type: none"> • Applicant no longer meeting social housing eligibility criteria • Applicant no longer requiring social housing • Applicant being uncontactable
Logan	418	778	<ul style="list-style-type: none"> • Applicant no longer meeting social housing eligibility criteria • Applicant no longer requiring social housing

Housing Service Centre	(a) applications removed	b) number of people	(c) summary of reasons
			<ul style="list-style-type: none"> • Applicant being uncontactable • Applicant having two unreasonable refusals
Mackay	319	556	<ul style="list-style-type: none"> • Applicant no longer meeting social housing eligibility criteria • Applicant no longer requiring social housing • Applicant being uncontactable
Maroochydore	412	644	<ul style="list-style-type: none"> • Applicant no longer meeting social housing eligibility criteria • Applicant no longer requiring social housing • Applicant being uncontactable
Maryborough	307	545	<ul style="list-style-type: none"> • Applicant no longer meeting social housing eligibility criteria • Applicant no longer requiring social housing • Applicant being uncontactable • Applicant having two unreasonable refusals
Moreton Bay	454	839	<ul style="list-style-type: none"> • Applicant no longer meeting social housing eligibility criteria • Applicant no longer requiring social housing • Applicant being uncontactable • Applicant having two unreasonable refusals
Mount Isa	53	108	<ul style="list-style-type: none"> • Applicant no longer meeting social housing eligibility criteria • Applicant no longer requiring social housing • Applicant being uncontactable
Rockhampton	182	321	<ul style="list-style-type: none"> • Applicant no longer meeting social housing eligibility criteria • Applicant no longer requiring social housing • Applicant being uncontactable
Toowoomba	370	708	<ul style="list-style-type: none"> • Applicant no longer meeting social housing eligibility criteria • Applicant no longer requiring social housing • Applicant being uncontactable • Applicant having two unreasonable refusals
Townsville	571	989	<ul style="list-style-type: none"> • Applicant no longer meeting social housing eligibility criteria

Housing Service Centre	(a) applications removed	b) number of people	(c) summary of reasons
			<ul style="list-style-type: none"> • Applicant no longer requiring social housing • Applicant being uncontactable • Applicant having two unreasonable refusals
First Nations Tenancy Delivery	77	187	<ul style="list-style-type: none"> • Applicant no longer meeting social housing eligibility criteria • Applicant no longer requiring social housing • Applicant being uncontactable