

Question on Notice

No. 1554

Asked on Thursday, 11 December 2025

MR M HEALY ASKED THE MINISTER FOR HOUSING AND PUBLIC WORKS AND MINISTER FOR YOUTH (HON S O'CONNOR)—

QUESTION:

Will the Minister advise (reported separately by Housing Service Centre and year) as at 1 November 2024 and 1 November 2025 (or closest reportable dates) the (a) number of FTEs allocated to the Housing Service Centre, (b) the total headcount at the Housing Service Centre and (c) number of temporary positions?

ANSWER:

The below data incorporates all people who are employed at, and work from, a Housing Service Centre (HSC). Staff who are engaged in Temporary positions assist with relief tasks, manage increased workloads, and support additional responsibilities as needed.

The data is represented by each HSC within the Housing and Homelessness Services Division of the Department of Housing and Public Works.

Source data for 1 November 2024 uses pay period ending 01-11-2024.

Source data for 1 November 2025 uses pay period ending 31-10-2025.

- (a) There has been no change to the overall FTE cap allocated to Housing Services Centres between 1 November 2024 and 1 November 2025. Permanent and temporary staff continue to be managed across all Housing Service Centres to ensure workload demands can be managed statewide.

The number of paid FTEs at each HSC is listed in the table below. The increase in FTE over this 12-month period (59.11 FTE) reflects both the replacement of employees who have left the organisation and the engagement of new staff aligned to the approved workforce growth.

HSC - FTE	1 November 2024	1 November 2025
Bayside HSC	26.35	25.35
Bundaberg HSC	34.4	34.7
Buranda HSC	37.38	41.05
Cairns HSC	37.13	43.11
Chermside HSC	33.11	39.72
Fortitude Valley HSC	29.84	34.38
Gold Coast HSC	35.92	37.76
Inala HSC	26.2	38.53
Ipswich HSC	28.1	33.08
Jimaylya Topsy Harry Centre	14.31	16.76
Logan HSC	39.45	48.09
Mackay HSC	23.68	27.93

Maroochydore HSC	36.95	31.7
Moreton Bay HSC	37.99	44.09
Mount Isa HSC	18.18	21.1
Rockhampton HSC	44.22	39.33
Toowoomba and South West HSC	31.1	34.67
Townsville HSC	33.92	35.99
Grand Total	568.23	627.34

(b) Headcount at each HSC in the table below.

Housing Service Centre - Headcount	1 November 2024	1 November 2025
Bayside HSC	27	26
Bundaberg HSC	37	38
Buranda HSC	42	44
Cairns HSC	41	47
Chermside HSC	37	43
Fortitude Valley HSC	31	35
Gold Coast HSC	37	40
Inala HSC	29	41
Ipswich HSC	30	35
Jimaylya Topsy Harry Centre	17	19
Logan HSC	44	51
Mackay HSC	27	30
Maroochydore HSC	39	35
Moreton Bay HSC	39	47
Mount Isa HSC	20	22
Rockhampton HSC	46	43
Toowoomba and South West HSC	32	37
Townsville HSC	35	38
Grand Total	610	671

(c) Number of Temporary positions at each HSC in the table below.

HSC – Temporary Positions	1 November 2024	1 November 2025
Bayside HSC	4	2
Bundaberg HSC	4	2
Buranda HSC	5	2
Cairns HSC	5	7
Chermside HSC	7	6
Fortitude Valley HSC	3	3
Gold Coast HSC	5	2
Inala HSC	5	5
Ipswich HSC	2	1
Jimaylya Topsy Harry Centre	3	1
Logan HSC	6	6
Mackay HSC	2	3
Maroochydore HSC	4	5
Moreton Bay HSC	8	8

Mount Isa HSC	0	0
Rockhampton HSC	7	4
Toowoomba and South West HSC	2	2
Townsville HSC	2	3
Grand Total	74	62