

Question on Notice

No. 1211

Asked on 16 October 2025

MR S KING ASKED MINISTER FOR TRANSPORT AND MAIN ROADS (HON B MICKELBERG)—

QUESTION:

With reference to the Accessible Taxi Services Working Group established in May 2023 by the former Labor Government to improve taxi service levels for people with disability—

Will the Minister advise (a) whether the Accessible Taxi Services Working Group remains active and how frequently the group is currently meeting and (b) the expected month and year for delivery of each of the two key initiatives of the Accessible Taxi Services Working Group (the best practice guide for booking companies to address accessibility of booking systems and the driver training educational material to enhance drivers' awareness and understanding of disability)?

ANSWER:

I thank the Member for the question.

- (a) The Accessible Taxi Services Working Group remains active, with meetings scheduled quarterly.
- (b) *Inclusive Booking and Communication Systems: A best practice guide for personalised transport authorised booking entities*, aimed at improving the accessibility of booking systems, has been developed and published on the Business Queensland website (www.business.qld.gov.au/industries/transport/personalised-transport/inclusive-bookings).

The driver training educational material is in development and expected to be fully delivered by March 2026.