

Question on Notice

No. 1191

Asked on Wednesday, 15 October 2025

HON M SCANLON ASKED THE MINISTER FOR HOUSING AND PUBLIC WORKS AND MINISTER FOR YOUTH (**HON S O'CONNOR**)—

QUESTION:

Will the Minister advise, from 1 July 2024 to the latest month for which data has been collected (reported separately for each region (e.g. South West Region etc.) and by month), (a) the number of 'outcomes' by the department's Critical Response Team (or rebranded HOME Team) not funded by a Specialist Homelessness Service and (b) the 'type' of housing 'outcome' in each instance?

ANSWER:

From 1 July 2024 to 30 September 2025, 1,741 housing outcomes were facilitated by the Housing Outreach and Mobile Engagement (HOME) team.

- (a) The below table identifies the number of outcomes delivered between 1 July 2024 to 30 September 2025 broken down by region.

	Brisbane Region	Central Coast and North Coast Region	Northern Region	South West Region
July 2024	61	23	0	14
August 2024	94	25	12	77*
September 2024	53	38	25	71
October 2024	50	48	23	66
November 2024	33	28	11	41
December 2024	39	29	25	22
January 2025	12	38	27	20*
February 2025	17	61	14	20*
March 2025	114	45	3	16
April 2025	15	42	15	14*
May 2025	29	21	33	24*
June 2025	22	12	18	17*
July 2025	17	18	11	3*
August 2025	11	26	7	24
September 2025	21	23	8	15

*As Client Management System data is updated frequently and data cleanse assurances occur, variances in outcome numbers can occur. A variance from QoN 936 has occurred with an increase of 27 outcomes between August 2024 and July 2025

- (b) The department's HOME team works alongside state-funded Specialist Homelessness Services who are often best placed to provide the most appropriate response for people experiencing homelessness due to the case management support available to help people sustain a housing pathway.

The HOME supports referral pathways to Specialist Homelessness Services, other government agencies, and the department's Housing Service Centres if the individual's most appropriate response is through social or community housing, or a product offered by the department to help maintain a tenancy in the private market.

There are several different accommodation types available depending on an individual's needs. This includes access to social and community housing, headleased homes, motel/hotel accommodation, crisis accommodation, supported accommodation, return to family, boarding accommodation and private market housing.