

Question on Notice

No. 54

Asked on 14 February 2024

MR R STEVENS ASKED MINISTER FOR TRANSPORT AND MAIN ROADS AND MINISTER FOR DIGITAL SERVICES (HON B MELLISH)—

QUESTION:

With reference to the previous Minister's commitment that smart ticketing would be rolled out to South East Queensland buses by February 2024 and Minister Mellish's media release dated 9 February 2024, which advises that all necessary equipment has been installed on buses but trials would not occur in the second half of 2024—

Will the Minister advise the reason for the delay?

ANSWER:

I thank the Member for Mermaid Beach for the question.

The Smart Ticketing project is a multi-year delivery program being progressively implemented by the Department of Transport and Main Roads' Translink Division (Translink), and its project partners, in a phased approach to ensure the best outcomes for both customers and public transport delivery partners.

In February 2024, the installation of Smart Ticketing devices on over 2600 buses and ferries in South East Queensland (SEQ) was completed. Translink is now preparing for customer trials of contactless payment methods to commence, starting with Brisbane City Council (BCC) ferries in the first half of 2024. Trials on the 13 SEQ bus operators, as well as the Southern Moreton Bay Island ferries, are planned to commence operator-by-operator after the start of the BCC ferry trial.

As a result of the COVID-19 pandemic, international supply chain issues led to shortages of products and resources, and increased procurement timeframes, which has resulted in the extension of project timeframes.