

## **Question on Notice**

**No. 452**

**Asked on 18 April 2024**

**MR M HART** ASKED MINISTER FOR HEALTH, MENTAL HEALTH AND AMBULANCE SERVICES AND MINISTER FOR WOMEN (HON S FENTIMAN)—

### **QUESTION**

With reference to answer to Question on Notice No. 1229 of 2022 in relation to the number of patients not seen within clinically recommended times at Queensland's Public Emergency Departments—

Will the Minister provide the five longest wait times a patient faced who was not seen within clinically recommended times at each of Queensland's 26 reporting hospitals (reported separately by each month) for (a) October 2023, (b) November 2023, (c) December 2023, (d) January 2024, (e) February 2024 and (f) March 2024?

### **ANSWER**

Anyone who presents to a Queensland Hospital will be seen – no one will ever be turned away. However, the sickest, most critically ill people will be seen and treated first.

Data quality is an ongoing and continuous process, and I am committed to ensuring that Queensland Health is working with, and publishing, transparent, accessible, and meaningful data.

The data provided in this response is drawn from point-in-time input by individual clinicians while they are treating patients, and in many cases represent outliers.

Whilst best endeavors are made to limit data entry issues, where they do occur, they may result in the calculation of a wait time longer than the actual wait time. Prior to data being published on a quarterly basis, it is subject to data quality activities, tools and methodologies, including the data being aggregated and validated. This ensures the integrity of the data, and that it provides an overview on the performance of the system rather than individual clinicians.

I am advised that the below data show the five shortest wait times (in minutes) and the five longest wait times (in minutes) a patient faced at each of Queensland's 26 reporting hospitals from November 2023 to March 2024. These data are provided in the interests of transparency.

I refer the Member to my response to Question on Notice No. 1538 of 2023, in relation to the data requested for October 2023.

The five longest wait times (in minutes) for patients not seen within the clinically recommended timeframes at each of Queensland's 26 reporting hospitals is as follows:

### November 2023

- Bundaberg
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 529, 420, 401, 398, 397
- Caboolture
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 581, 368, 326, 248, 233
- Cairns
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 323, 284, 213, 211, 211
- Gladstone
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 226, 222, 215, 208, 181
- Gold Coast University
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 370, 353, 350, 343, 341
- Gympie
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 279, 245, 233, 221, 213
- Hervey Bay
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 410, 370, 359, 335, 328
- Ipswich
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 545, 505, 463, 405, 382
- Logan
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 667, 443, 443, 435, 431
- Mackay
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 158, 151, 146, 142, 142
- Maryborough
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 284, 261, 261, 260, 260
- Mater Adult
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 308, 274, 266, 265, 254
- Mount Isa
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 253, 239, 196, 196, 189
- Nambour
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 381, 336, 165, 156, 153
- Prince Charles
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 343, 315, 289, 281, 281
- Princess Alexandra
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 664, 582, 488, 479, 470

- Queen Elizabeth II
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 366, 341, 317, 313, 304
- Queensland Children's
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 201, 199, 194, 193, 192
- Redcliffe
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 521, 516, 484, 481, 475
- Redland
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 539, 470, 437, 428, 413
- Robina
  - Shortest wait times: 0, 0, 1, 1, 1
  - Longest wait times: 366, 278, 258, 255, 254
- Rockhampton
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 393, 387, 373, 371, 354
- Royal Brisbane & Women's
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 441, 364, 355, 330, 329
- Sunshine Coast University
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 446, 372, 312, 298, 275
- Toowoomba
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 384, 357, 355, 346, 334
- Townsville
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 483, 467, 465, 436, 424

### **December 2023**

- Bundaberg
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 533, 475, 414, 394, 392
- Caboolture
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 427, 415, 408, 393, 357
- Cairns
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 230, 226, 223, 206, 199
- Gladstone
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 340, 320, 213, 179, 177
- Gold Coast University
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 523, 399, 370, 361, 346
- Gympie
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 414, 329, 299, 267, 257
- Hervey Bay
  - Shortest wait times: 0, 0, 0, 0, 0

- Longest wait times: 480, 476, 470, 453, 381
- Ipswich
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 359, 356, 353, 349, 331
- Logan
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 541, 534, 522, 518, 511
- Mackay
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 253, 207, 184, 178, 163
- Maryborough
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 391, 352, 343, 307, 289
- Mater Adult
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 454, 420, 395, 373, 368
- Mount Isa
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 196, 188, 177, 154, 144
- Nambour
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 226, 126, 123, 115, 114
- Prince Charles
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 295, 275, 270, 262, 254
- Princess Alexandra
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 427, 400, 365, 362, 326
- Queen Elizabeth II
  - Shortest wait times: 0, 0, 0, 1, 1
  - Longest wait times: 478, 313, 312, 309, 303
- Queensland Children's
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 322, 320, 270, 260, 250
- Redcliffe
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 567, 445, 423, 402, 387
- Redland
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 353, 341, 329, 309, 256
- Robina
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 365, 334, 311, 289, 275
- Rockhampton
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 466, 406, 379, 374, 362
- Royal Brisbane & Women's
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 484, 327, 324, 324, 323
- Sunshine Coast University
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 456, 322, 314, 287, 282

- Toowoomba
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 425, 415, 402, 401, 399
- Townsville
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 411, 279, 258, 245, 238

## January 2024

- Bundaberg
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 739, 613, 503, 488, 485
- Caboolture
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 548, 544, 484, 477, 454
- Cairns
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 250, 224, 222, 219, 213
- Gladstone
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 298, 294, 287, 284, 253
- Gold Coast University
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 471, 449, 383, 380, 377
- Gympie
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 336, 307, 285, 273, 259
- Hervey Bay
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 555, 389, 367, 331, 330
- Ipswich
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 509, 499, 495, 487, 475
- Logan
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 564, 540, 534, 486, 472
- Mackay
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 241, 190, 190, 186, 182
- Maryborough
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 345, 311, 300, 294, 284
- Mater Adult
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 423, 390, 374, 344, 341
- Mount Isa
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 216, 175, 171, 165, 155
- Nambour
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 268, 216, 190, 179, 158
- Prince Charles
  - Shortest wait times: 0, 0, 0, 0, 0

- Longest wait times: 290, 269, 267, 259, 258
- Princess Alexandra
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 592, 549, 519, 475, 473
- Queen Elizabeth II
  - Shortest wait times: 1, 1, 1, 1, 1
  - Longest wait times: 488, 451, 451, 440, 423
- Queensland Children's
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 271, 263, 263, 235, 209
- Redcliffe
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 418, 401, 375, 374, 367
- Redland
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 426, 381, 330, 328, 297
- Robina
  - Shortest wait times: 0, 0, 0, 0, 1
  - Longest wait times: 405, 365, 359, 277, 275
- Rockhampton
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 527, 517, 477, 476, 476
- Royal Brisbane & Women's
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 341, 313, 312, 310, 300
- Sunshine Coast University
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 302, 281, 278, 270, 265
- Toowoomba
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 477, 437, 392, 390, 362
- Townsville
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 369, 363, 356, 328, 313

## **February 2024**

- Bundaberg
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 777, 684, 485, 426, 420
- Caboolture
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 489, 488, 482, 451, 433
- Cairns
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 218, 193, 189, 185, 184
- Gladstone
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 337, 291, 200, 197, 197
- Gold Coast University
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 446, 419, 403, 374, 374
- Gympie

- Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 358, 319, 316, 315, 288
- Hervey Bay
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 378, 372, 347, 344, 335
- Ipswich
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 598, 554, 525, 475, 470
- Logan
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 571, 546, 540, 538, 519
- Mackay
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 226, 207, 174, 163, 162
- Maryborough
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 559, 527, 484, 407, 383
- Mater Adult
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 385, 333, 329, 322, 321
- Mount Isa
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 286, 284, 229, 212, 211
- Nambour
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 361, 165, 147, 146, 142
- Prince Charles
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 429, 357, 338, 278, 276
- Princess Alexandra
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 846, 634, 631, 553, 543
- Queen Elizabeth II
  - Shortest wait times: 1, 1, 1, 1, 1
  - Longest wait times: 434, 414, 365, 358, 344
- Queensland Children's
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 319, 299, 278, 243, 230
- Redcliffe
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 452, 444, 416, 407, 366
- Redland
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 451, 427, 419, 395, 395
- Robina
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 344, 264, 253, 246, 244
- Rockhampton
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 490, 447, 416, 396, 385
- Royal Brisbane & Women's
  - Shortest wait times: 0, 0, 0, 0, 0

- Longest wait times: 513, 433, 432, 390, 385
- Sunshine Coast University
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 332, 304, 304, 278, 230
- Toowoomba
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 547, 505, 498, 482, 477
- Townsville
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 414, 398, 379, 337, 334

## March 2024

- Bundaberg
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 582, 529, 526, 521, 454
- Caboolture
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 313, 303, 303, 302, 297
- Cairns
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 275, 233, 224, 222, 220
- Gladstone
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 344, 312, 228, 222, 211
- Gold Coast University
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 374, 355, 290, 275, 271
- Gympie
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 362, 293, 277, 257, 256
- Hervey Bay
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 467, 441, 406, 397, 348
- Ipswich
  - Shortest wait times: 0, 0, 0, 0, 1
  - Longest wait times: 524, 520, 482, 439, 424
- Logan
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 634, 579, 509, 503, 497
- Mackay
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 232, 199, 192, 181, 167
- Maryborough
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 458, 424, 302, 285, 271
- Mater Adult
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 388, 372, 371, 370, 360
- Mount Isa
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 249, 237, 214, 209, 206
- Nambour



- Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 224, 176, 148, 142, 128
- Prince Charles
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 350, 344, 289, 266, 260
- Princess Alexandra
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 478, 426, 412, 407, 394
- Queen Elizabeth II
  - Shortest wait times: 1, 1, 1, 1, 1
  - Longest wait times: 421, 415, 404, 387, 369
- Queensland Children's
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 292, 276, 250, 233, 228
- Redcliffe
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 446, 432, 431, 425, 385
- Redland
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 683, 450, 315, 313, 306
- Robina
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 307, 278, 232, 229, 222
- Rockhampton
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 562, 471, 445, 443, 424
- Royal Brisbane & Women's
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 419, 405, 396, 350, 342
- Sunshine Coast University
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 260, 250, 248, 238, 232
- Toowoomba
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 464, 460, 458, 457, 442
- Townsville
  - Shortest wait times: 0, 0, 0, 0, 0
  - Longest wait times: 450, 418, 389, 377, 373