

Question on Notice

No. 447

Asked on 18 April 2024

MS A CAMM asked the Minister for Child Safety, Minister for Seniors and Disability Services and Minister for Multicultural Affairs (HON C MULLEN)—

QUESTION

Will the Minister provide (in table format), as at 1 February 2024 (or if not available the most recent available date) (a) the average caseload per full-time Child Safety Office and (b) and the highest caseload for an individual full-time Child Safety Officer, at each of the following centres (i) Alderley Child Safety Service Centre, (ii) Caboolture Child Safety Service Centre, (iii) Morayfield Child Safety Service Centre, (iv) Redcliffe Child Safety Service Centre, (v) Strathpine Child Safety Service Centre, (vi) Toowoomba North Child Safety Service Centre and (vii) Toowoomba South Child Safety Centre?

ANSWER

The latest available corporate performance data is at 31 December 2023.

In response to part (a) of the question, data regarding the average caseload is provided for Child Safety Officers (CSO) who provide ongoing support to children and young people. This includes children subject to intervention with parental agreement, children subject to a child protection order and children on support service cases.

The average caseload per full-time equivalent CSO providing ongoing support to children and young people as at 31 December 2023 for each child safety service centre is provided in the table below:

Child Safety Service Centre (CSSC)	Average Caseload as at 31-Dec-23
Alderley CSSC	16.4
Caboolture CSSC	13.5
Morayfield CSSC	17.0
Redcliffe CSSC	15.0
Strathpine CSSC	15.3
Toowoomba North CSSC	15.8
Toowoomba South CSSC	15.8

In response to part (b) of the question, to provide specific data about individual CSO caseloads would require the manual extraction of information from individual staff files and would divert significant resources from important frontline service delivery.