

Question on Notice

No. 30

Asked on Tuesday, 13 February 2024

MR D PURDIE ASKED THE MINISTER FOR HOUSING, LOCAL GOVERNMENT AND PLANNING AND MINISTER FOR PUBLIC WORKS (HON M SCANLON)—

QUESTION:

Will the Minister advise how many warnings and evictions (reported separately) have been issued under the Department of Housing's Fair Expectations of Behaviour policy across the state from 2016-17 to 2022- 23 (reported separately by each financial year)?

ANSWER:

Disruptive behaviour is managed under the Department of Housing, Local Government, Planning and Public Works' Fair Expectations of Behaviour policy, which aims to actively manage disruptive behaviours with a focus on understanding tenants' needs, intervening early to investigate a complaint, and referring tenants to support services.

The department actively partners with support services and other agencies to develop local strategies and tenancy support models to address ongoing disruptive behaviours, to contribute to a more harmonious community.

When managing disruptive behaviours, actions taken by the department may include issuing warnings, tenancy breaches or providing referrals to appropriate government or community support services to help the tenant address the tenancy issues, reduce the impact on others and sustain their tenancy.

While eviction from public housing is a last resort, for tenants who engage in repeat instances of serious disruptive behaviour, the department uses the provisions of the relevant tenancy legislation and provides the tenant natural justice through the Queensland Civil and Administrative Tribunal (QCAT) process, which may result in eviction.

However, it is important to note that the majority of Queenslanders living in social housing meet their tenancy responsibilities, are good neighbours and contribute positively to their communities.

The reduction in the total number of warnings and evictions issued since the introduction of the Fair Expectation of Behaviour Policy demonstrates that this approach is working.

In 2016-2017 there were 1431 warnings issued and 225 evictions. The warnings issued represented only 2.6% of all social housing tenancies and evictions represented only 0.42% of all social housing tenancies.

In 2017-2018 there were 1394 warnings issued and 198 evictions. The warnings issued represented only 2.6% of all social housing tenancies and evictions represented only 0.37% of all social housing tenancies.

In 2018-2019 there were 1170 warnings issued and 106 evictions. The warnings issued represented only 2.1 % of all social housing tenancies and evictions represented only 0.20% of all social housing tenancies.

In 2019-2020 there were 1006 warnings issued and 130 evictions. The warnings issued represented only 1.8% of all social housing tenancies and evictions represented only 0.24% of all social housing tenancies.

In 2020-2021 there were 1187 warnings issued and 75 evictions. The warnings issued represented only 2.1 % of all social housing tenancies and evictions represented only 0.14% of all social housing tenancies.

In 2021-2022 there were 856 warnings issued and 79 evictions. The warnings issued represented only 1.5% of all social housing tenancies and evictions represented only 0.14% of all social housing tenancies.

In 2022-2023 there were 668 warnings issued and 92 evictions. The warnings issued represented only 1.2% of all social housing tenancies and evictions represented only 0.17% of all social housing tenancies.