

Question on Notice

No. 279

Asked on 20 March 2024

MR S MINNIKIN ASKED MINISTER FOR TRANSPORT AND MAIN ROADS AND MINISTER FOR DIGITAL SERVICES (HON B MELLISH)—

QUESTION:

With reference to the Minister's announcement that \$8m would be spent investigating the replacement of the department's aging licensing system and a similar announcement that was made in 2018—

Will the Minister advise (a) how much has been spent between 2018 and the Minister's most recent announcement on the replacement of the TRAILS system and (b) why the previous announcement did not result in a new system being rolled out?

ANSWER:

I thank the Member for Chatsworth for the question.

- (a) The Transport Registration and Integrated Licensing System (TRAILS) is one of the Department of Transport and Main Roads' (TMR) core licensing, registration, and administration platforms.

TRAILS contains the details for more than four million licence holders and nearly six million vehicle registrations.

From 2018 to early 2024, the Queensland Government invested more than \$7.1 million in scoping, due diligence, project planning and market engagement for registration and licensing modernisation.

This is a complex, technical project and previous investigations have helped inform next steps.

- (b) In February this year, I announced an \$8 million investment to explore replacement options.

I am advised TMR have established a dedicated team focused on leveraging any previous work in investigating technology options and approaches to replace the registration and licensing system. To support this, the department is in the process of procuring external expertise to contribute towards providing Government with replacement options by the end of 2024.

It is my expectation that any new system adopted will not only be future-proof and incorporate world-leading technology, but also ensure value-for-money for the state of Queensland.