Question on Notice

No. 270

Asked on 19 March 2024

MR L MILLAR ASKED MINISTER FOR HEALTH, MENTAL HEALTH AND AMBULANCE SERVICES AND MINISTER FOR WOMEN (HON S FENTIMAN)—

QUESTION

With reference to the Queensland Health website stating that as part of the Queensland Government's Specialist Outpatient Strategy, the Smart Referrals system will be fully rolled out by 2020 allowing GPs and Health and Hospital Staff to create and submit patient referrals to any public specialist across Queensland— Will the Minister advise why the Aramac Primary Health Centre is still without the Smart Referrals System and what arrangements are in place to ensure manual patient referrals from this Centre are properly dealt with in a safe and timely manner?

ANSWER

The Smart Referral Workflow Solution (Smart Referrals) was implemented across Central West HHS, including at Aramac Primary Health Centre, in 2019.

Smart Referrals is currently undergoing further enhancement and innovation, including the introduction of GP Smart Referrals across Central West HHS sites. In the interim, General Practitioner referrals will continue to be facilitated through the current manual process.