

Question on Notice

No. 183

Asked on 6 March 2024

MS R BATES ASKED MINISTER FOR HEALTH, MENTAL HEALTH AND AMBULANCE SERVICES AND MINISTER FOR WOMEN (HON S FENTIMAN)—

QUESTION

With reference to the answer to Question on Notice No. 51 of 2022—

Will the Minister provide the five longest Patient off Stretcher Times for each of Queensland's 26 reporting hospitals for the following calendar months (a) October 2023, (b) November 2023 and (c) December 2023?

ANSWER

The Queensland Ambulance Service (QAS) is the busiest ambulance service in the country, responding to 1.2 million incidents a year. It is the only mainland service that is free, which will never change under the Miles Government.

The hard work of our paramedics, as well as that of our amazing Emergency Department (ED) staff, means that the statewide median ED waiting time is 15 minutes.

Since 2015, we have employed more than 1,350 additional frontline ambulance staff. As a result of our investments, we have been able to ensure that more than 90 per cent of 000 calls are answered within 10 seconds, and 90 per cent of the most critical incidents are attended in approximately 17 minutes.

QAS provides Patient Off-Stretcher Time (POST) data for Queensland Health's approved key performance measure, as detailed in the Service Delivery Statement.

The data provided in this response is based on point in time reporting by paramedics while they are caring for patients.

Below is the reporting hospitals' POST data for the period 1 October 2023 to 31 December 2023.

October 2023

- Bundaberg Hospital – 192, 163, 160, 148, 148, with a median off-stretcher time of 23 minutes
- Caboolture Hospital – 294, 287, 282, 241, 238, with a median off-stretcher time of 31 minutes
- Cairns Base Hospital – 147, 143, 138, 135, 131, with a median off-stretcher time of 23 minutes
- Gladstone Hospital – 96, 85, 82, 80, 79, with a median off-stretcher time of 16 minutes

- Gold Coast Hospital Robina Campus – 246, 150, 141, 137, 125, with a median off-stretcher time of 26 minutes
- Gold Coast University Hospital – 122, 116, 103, 102, 98, with a median off-stretcher time of 25 minutes
- Gympie Hospital – 163, 124, 118, 101, 100, with a median off-stretcher time of 22 minutes
- Hervey Bay Hospital – 213, 148, 144, 143, 131, with a median off-stretcher time of 28 minutes
- Ipswich Hospital – 425, 380, 365, 356, 352, with a median off-stretcher time of 39 minutes
- Logan Hospital – 422, 389, 346, 327, 312, with a median off-stretcher time of 38 minutes
- Mackay Base Hospital – 206, 171, 136, 136, 133, with a median off-stretcher time of 23 minutes
- Maryborough Hospital – 84, 75, 68, 64, 38, with a median off-stretcher time of 15 minutes
- Mater Public Hospital Brisbane – 380, 317, 313, 292, 285, with a median off-stretcher time of 28 minutes
- Mount Isa Base Hospital – 72, 68, 65, 48, 44, with a median off-stretcher time of nine minutes
- Nambour Hospital – 135, 125, 121, 111, 105, with a median off-stretcher time of 25 minutes
- Prince Charles Hospital – 139, 135, 116, 115, 110, with a median off-stretcher time of 29 minutes
- Princess Alexandra Hospital – 477, 452, 436, 410, 395, with a median off-stretcher time of 30 minutes
- Queen Elizabeth Hospital – 321, 294, 292, 259, 255, with a median off-stretcher time of 33 minutes
- Queensland Children's Hospital – 130, 120, 115, 115, 86, with a median off-stretcher time of 20 minutes
- Redcliffe Hospital – 157, 155, 148, 145, 144, with a median off-stretcher time of 31 minutes
- Redlands Hospital – 247, 242, 214, 213, 207, with a median off-stretcher time of 38 minutes
- Rockhampton Hospital – 225, 208, 196, 180, 164, with a median off-stretcher time of 30 minutes
- Royal Brisbane and Women's Hospital – 201, 187, 170, 165, 159, with a median off-stretcher time of 31 minutes
- Sunshine Coast University Hospital – 163, 122, 116, 112, 109, with a median off-stretcher time of 23 minutes
- Toowoomba Base Hospital – 223, 183, 182, 161, 148, with a median off-stretcher time of 22 minutes
- Townsville University Hospital – 116, 105, 94, 72, 72, with a median off-stretcher time of 17 minutes

November 2023

- Bundaberg Hospital – 138, 131, 125, 124, 118, with a median off-stretcher time of 22 minutes

- Caboolture Hospital – 318, 257, 221, 220, 210, with a median off-stretcher time of 32 minutes
- Cairns Base Hospital – 169, 154, 145, 140, 140, with a median off-stretcher time of 23 minutes
- Gladstone Hospital – 130, 102, 98, 96, 86, with a median off-stretcher time of 16 minutes
- Gold Coast Hospital Robina Campus – 175, 132, 130, 125, 119, with a median off-stretcher time of 28 minutes
- Gold Coast University Hospital – 144, 142, 125, 125, 118, with a median off-stretcher time of 27 minutes
- Gympie Hospital – 159, 119, 116, 108, 105, with a median off-stretcher time of 20 minutes
- Hervey Bay Hospital – 172, 172, 159, 157, 147, with a median off-stretcher time of 28 minutes
- Ipswich Hospital – 418, 397, 395, 380, 376, with a median off-stretcher time of 44 minutes
- Logan Hospital – 417, 385, 331, 320, 319, with a median off-stretcher time of 40 minutes
- Mackay Base Hospital – 187, 171, 163, 161, 153, with a median off-stretcher time of 23 minutes
- Maryborough Hospital – 141, 81, 80, 65, 57, with a median off-stretcher time of 15 minutes
- Mater Public Hospital Brisbane – 406, 382, 367, 359, 358, with a median off-stretcher time of 32 minutes
- Mount Isa Base Hospital – 74, 72, 67, 50, 38, with a median off-stretcher time of 10 minutes
- Nambour Hospital – 166, 147, 146, 108, 108, with a median off-stretcher time of 27 minutes
- Prince Charles Hospital – 136, 132, 126, 115, 115, with a median off-stretcher time of 28 minutes
- Princess Alexandra Hospital – 428, 400, 350, 348, 303, with a median off-stretcher time of 34 minutes
- Queen Elizabeth Hospital – 369, 355, 303, 256, 250, with a median off-stretcher time of 38 minutes
- Queensland Children's Hospital – 75, 74, 56, 52, 46, with a median off-stretcher time of 20 minutes
- Redcliffe Hospital – 158, 129, 127, 124, 124, with a median off-stretcher time of 33 minutes
- Redlands Hospital – 284, 261, 256, 247, 218, with a median off-stretcher time of 39 minutes
- Rockhampton Hospital – 188, 177, 159, 157, 148, with a median off-stretcher time of 28 minutes
- Royal Brisbane and Women's Hospital – 197, 179, 165, 159, 158 with a median off-stretcher time of 32 minutes
- Sunshine Coast University Hospital – 194, 194, 172, 146, 145, with a median off-stretcher time of 25 minutes
- Toowoomba Base Hospital – 159, 128, 122, 122, 114, with a median off-stretcher time of 23 minutes

- Townsville University Hospital – 101, 93, 87, 82, 62, with a median off-stretcher time of 17 minutes

December 2023

- Bundaberg Hospital – 211, 149, 128, 124, 113, with a median off-stretcher time of 23 minutes
- Caboolture Hospital – 176, 172, 170, 162, 162, with a median off-stretcher time of 34 minutes
- Cairns Base Hospital – 187, 148, 146, 144, 133, with a median off-stretcher time of 23 minutes
- Gladstone Hospital – 124, 115, 89, 87, 72, with a median off-stretcher time of 16 minutes
- Gold Coast Hospital Robina Campus – 157, 155, 150, 142, 135, with a median off-stretcher time of 29 minutes
- Gold Coast University Hospital – 214, 121, 114, 110, 109, with a median off-stretcher time of 28 minutes
- Gympie Hospital – 201, 200, 154, 124, 119, with a median off-stretcher time of 22 minutes
- Hervey Bay Hospital – 145, 132, 126, 118, 113, with a median off-stretcher time of 25 minutes
- Ipswich Hospital – 365, 364, 357, 347, 342, with a median off-stretcher time of 38 minutes
- Logan Hospital – 455, 391, 328, 308, 300, with a median off-stretcher time of 39 minutes
- Mackay Base Hospital – 203, 163, 148, 148, 130, with a median off-stretcher time of 24 minutes
- Maryborough Hospital – 67, 46, 42, 42, 37, with a median off-stretcher time of 17 minutes
- Mater Public Hospital Brisbane – 447, 426, 424, 422, 414, with a median off-stretcher time of 30 minutes
- Mount Isa Base Hospital – 71, 70, 70, 69, 68, with a median off-stretcher time of 10 minutes
- Nambour Hospital – 163, 146, 137, 126, 109, with a median off-stretcher time of 27 minutes
- Prince Charles Hospital – 113, 110, 110, 107, 105, with a median off-stretcher time of 28 minutes
- Princess Alexandra Hospital – 447, 423, 318, 314, 286, with a median off-stretcher time of 31 minutes
- Queen Elizabeth Hospital – 273, 228, 228, 226, 221, with a median off-stretcher time of 38 minutes
- Queensland Children's Hospital – 136, 72, 66, 58, 48, with a median off-stretcher time of 20 minutes
- Redcliffe Hospital – 149, 144, 133, 129, 127, with a median off-stretcher time of 31 minutes
- Redlands Hospital – 263, 263, 245, 241, 229, with a median off-stretcher time of 37 minutes
- Rockhampton Hospital – 214, 208, 205, 170, 168, with a median off-stretcher time of 25 minutes

- Royal Brisbane and Women's Hospital – 161, 143, 131, 123, 123, with a median off-stretcher time of 29 minutes
- Sunshine Coast University Hospital – 178, 157, 150, 149, 145, with a median off-stretcher time of 25 minutes
- Toowoomba Base Hospital – 187, 172, 133, 132, 129, with a median off-stretcher time of 23 minutes
- Townsville University Hospital – 137, 95, 89, 78, 77, with a median off-stretcher time of 17 minutes