

Question on Notice

No. 1115

Asked on 28 November 2024

MS L LINARD asked the Minister for Families, Seniors and Disability Services and Minister for Child Safety and the Prevention of Domestic and Family Violence (HON A CAMM)—

QUESTION

Will the Minister advise the total number of vacant child safety officer FTEs (reported separately by location, in a table) as at 28 October 2024?

ANSWER

The Government's *Safer Children, Safer Communities* plan will boost the number of Child Safety officers supporting vulnerable children by 20%. The department is currently making every effort to fill Child Safety Officer positions which are currently vacant. Strategies to achieve this include:

- converting temporary CSOs to permanent employment status as an attraction and retention initiative;
- continuous state-wide advertising, including advertising on Smart Jobs, Seek, Indeed and LinkedIn;
- improving and streamlining recruitment and screening processes for CSO applicants;
- implementing improved retention strategies recommended following market research; and
- continuation of the Recruitment and Retention Action Plan for a multifaceted approach to advertisement, attraction, recruitment, and retention.

The vacant FTEs for Child Safety Officers (CSOs), including Senior CSOs, by location as at pay period end date 1 November 2024:

Work Centre (Location)	Region	Vacant FTE
Alderley Child Safety Service Centre (CSSC)	Brisbane and Moreton Bay	0.24
Atherton CSSC (Includes Mareeba Hub)	Far North Queensland	1.68
Bayside CSSC	South East	Nil
Beaudesert CSSC	South East	3.16
Beenleigh CSSC	South East	Nil
Browns Plains CSSC	South East	Nil
Bundaberg CSSC	Sunshine Coast and Central	4.23
Caboolture CSSC	Brisbane and Moreton Bay	0.50
Cairns CSSC	Far North Queensland	1.56
Caloundra CSSC	Sunshine Coast and Central	1.98
Cannon Hill CSSC	Brisbane and Moreton Bay	Nil
Cape York North & Torres Strait Islands CSSC (Includes Thursday Island Hub and Weipa Hub)	Far North Queensland	Nil
Chermside CSSC	Brisbane and Moreton Bay	Nil
Child Safety After Hours Service Centre	Statewide Operations	5.09

Work Centre (Location)	Region	Vacant FTE
Edmonton CSSC	Far North Queensland	5.80
Emerald CSSC	Sunshine Coast and Central	0.79
Fitzroy CSSC	Sunshine Coast and Central	6.90
FNQ Investigation & Assessment CSSC	Far North Queensland	2.92
Forest Lake CSSC	Brisbane and Moreton Bay	Nil
Fraser Coast CSSC	Sunshine Coast and Central	4.14
Gladstone CSSC	Sunshine Coast and Central	4.98
Gold Coast Assessment & In Home Support	South East	Nil
Gympie CSSC	Sunshine Coast and Central	2.11
Inala CSSC	Brisbane and Moreton Bay	1.56
Innisfail CSSC	Far North Queensland	0.96
Intake Development and Implementation	Statewide Operations	3.00
Ipswich Intake Assessment and Service Connect	South West	0.79
Ipswich North CSSC	South West	Nil
Ipswich South CSSC	South West	Nil
Kinnection and Permanency Team	Sunshine Coast and Central	Nil
Labrador CSSC	South East	Nil
Logan Central CSSC	South East	0.10
Loganlea CSSC	South East	0.58
Mackay CSSC (Includes Bowen Hub)	North Queensland	0.15
Maroochydore CSSC	Sunshine Coast and Central	Nil
Mermaid Beach CSSC	South East	0.02
Morayfield CSSC	Brisbane and Moreton Bay	1.38
Mount Archer CSSC	Sunshine Coast and Central	5.50
Mount Gravatt CSSC	Brisbane and Moreton Bay	0.04
Mt Isa-Gulf CSSC	North Queensland	2.24
North Cairns and Lower Cape CSSC (Includes Cooktown Hub)	Far North Queensland	3.44
Placement Services	Brisbane and Moreton Bay	7.58
Placement Services	Far North Queensland	1.42
Placement Services	North Queensland	3.68
Placement Services	Sunshine Coast and Central	2.10
Placement Services Unit	South East	3.25
Placement Support Services	South West	1.44
Practice Team	North Queensland	0.46
Quality Practice	Brisbane and Moreton Bay	0.37
Quality Practice	Sunshine Coast and Central	Nil
Redcliffe CSSC	Brisbane and Moreton Bay	Nil
Regional Intake Service	Brisbane and Moreton Bay	0.09
Regional Intake Service	Far North Queensland	1.42
Regional Intake Service	South East	Nil
Regional Intake Team	North Queensland	6.10
Regulation of Care	Sunshine Coast and Central	Nil
Roma CSSC (Includes Charleville Hub)	South West	Nil

Work Centre (Location)	Region	Vacant FTE
Service Response	Statewide Operations	5.00
South Burnett CSSC	Region - South West	Nil
South East Assistance Team	South East	0.20
Southern Downs Child and Family Centre	South West	2.64
Springfield CSSC	South West	Nil
Strathpine CSSC	Brisbane and Moreton Bay	0.33
Sunshine Coast and Central Regional Intake Service	Sunshine Coast and Central	2.57
Toowoomba North CSSC	South West	1.78
Toowoomba South CSSC	South West	3.80
Townsville Investigation & Assessment CSSC	North Queensland	2.25
Townsville North and Hinchinbrook CSSC	North Queensland	3.11
Townsville South and Burdekin CSSC	North Queensland	4.78
Townsville West and Charters Towers CSSC	North Queensland	1.03
West Moreton CSSC	South West	0.50
Western Downs Intake & Assessment CSSC	South West	7.26