

Question on Notice

No. 97

Asked on 23 February 2023

MR J LISTER ASKED THE MINISTER FOR HEALTH AND AMBULANCE SERVICES (HON Y D'ATH)—

QUESTION

With reference to answer to Question on Notice No. 1229 of 2022 in relation to the number of patients not seen within clinically recommended times at Queensland's Public Emergency Departments—

Will the Minister provide the five longest wait times a patient faced who was not seen within clinically recommended times at each of Queensland's 26 reporting hospitals (reported separately by month) for October 2022 to January 2023?

ANSWER

Anyone who presents to a Queensland Hospital will be seen – no one will ever be turned away. However, the sickest, most critically ill people will be seen and treated first.

I am advised by the department that data verification is an ongoing process for all reportable measures, including presentation times in Emergency Departments. Due to short turnaround times, not all the data included has been verified therefore there are instances where some patients were seen in less time than reflected in this data set.

It should be noted that Queensland's emergency departments are leading the nation. ROGS data for financial year 2021/22 shows that Queensland had the second-best performing emergency department in the country with 68 per cent of patients seen within the recommended time, second only to New South Wales who saw 77 per cent of patients in within the recommended time.

The most recent quarterly performance data shows that Queensland has now surpassed New South Wales, with Queensland seeing 72% of patients in the recommended timeframes and New South Wales seeing 66.4% within the timeframes set out in ACEM's ATS tool.

This nation-leading performance comes despite a significant increase in the most acute categories 1 –3 ED presentations, including a 12 per cent increase in the most urgent category 1 patients, with 100 per cent of those patients being seen within the recommended two-minute timeframe.

I am further advised the following tables provide the five longest wait times (in minutes) a patient faced who was not seen within clinically recommended time at each of Queensland's 26 reporting hospitals for October 2022 to January 2023.

October 2022

Facility	Minutes				
	1st Longest wait	2nd Longest wait	3rd Longest wait	4th Longest wait	5th Longest wait
Bundaberg	606	502	480	449	444
Caboolture	401	395	390	373	366
Cairns	342	329	317	308	302
Gladstone	312	305	294	281	257
Gold Coast University	573	377	367	344	344
Gympie	404	363	361	317	308
Hervey Bay	508	484	482	454	439
Ipswich	533	440	390	383	369
Logan	499	478	474	449	399
Mackay	238	211	189	162	156
Maryborough	588	561	524	517	515
Mater Adult	334	331	327	321	309
Mount Isa	276	272	232	223	200
Nambour	228	185	179	172	153
Prince Charles	501	422	398	378	371
Princess Alexandra	321	302	290	289	279
Queen Elizabeth II	376	319	234	227	227
Queensland Children's	318	261	261	252	244
Redcliffe	505	447	446	444	443
Redland	403	304	296	263	256
Robina	495	370	366	360	349
Rockhampton	468	338	337	307	301
Royal Brisbane & Women's	513	338	328	322	312
Sunshine Coast University	268	262	248	246	244
Toowoomba	565	493	488	476	454
Townsville	424	346	326	314	298

November 2022

Facility	Minutes				
	1st Longest wait	2nd Longest wait	3rd Longest wait	4th Longest wait	5th Longest wait
Bundaberg	629	575	547	495	464
Caboolture	485	384	374	353	334
Cairns	315	309	297	284	267
Gladstone	280	252	245	228	224
Gold Coast University	552	494	491	414	408
Gympie	486	382	364	335	308
Hervey Bay	438	426	400	392	385
Ipswich	725	524	519	445	400
Logan	483	433	399	375	366
Mackay	157	120	117	112	112
Maryborough	346	346	332	311	305
Mater Adult	348	330	312	303	282
Mount Isa	333	225	223	196	190
Nambour	204	177	143	127	120
Prince Charles	511	481	477	469	465
Princess Alexandra	494	487	485	445	440
Queen Elizabeth II	419	334	293	287	280
Queensland Children's	467	220	212	207	201
Redcliffe	499	377	348	345	343
Redland	314	308	297	291	290
Robina	338	337	318	308	302
Rockhampton	363	355	350	338	334
Royal Brisbane & Women's	501	355	328	321	319
Sunshine Coast University	340	312	295	291	278
Toowoomba	487	481	429	429	418
Townsville	635	360	336	298	294

December 2022

Facility	Minutes				
	1st Longest wait	2nd Longest wait	3rd Longest wait	4th Longest wait	5th Longest wait
Bundaberg	559	533	495	481	481
Caboolture	412	411	353	331	322
Cairns	262	251	247	238	233
Gladstone	327	313	291	283	256
Gold Coast University	348	341	328	314	307
Gympie	468	435	420	382	365
Hervey Bay	468	413	413	406	400
Ipswich	552	494	461	452	424
Logan	558	479	418	324	318
Mackay	226	165	161	143	131
Maryborough	494	457	407	406	385
Mater Adult	435	432	410	381	344
Mount Isa	183	177	171	160	160
Nambour	189	185	129	127	124
Prince Charles	297	293	292	290	289
Princess Alexandra	613	489	454	444	405
Queen Elizabeth II	290	267	244	241	241
Queensland Children's	202	196	177	156	156
Redcliffe	485	451	438	386	363
Redland	261	231	229	229	225
Robina	297	276	269	268	266
Rockhampton	458	432	408	406	387
Royal Brisbane & Women's	421	354	328	324	315
Sunshine Coast University	418	355	346	327	310
Toowoomba	500	423	402	397	389
Townsville	331	291	269	254	248

January 2023

Facility	Minutes				
	1st Longest wait	2nd Longest wait	3rd Longest wait	4th Longest wait	5th Longest wait
Bundaberg	677	608	480	477	475
Caboolture	535	485	436	432	431
Cairns	261	257	256	256	255
Gladstone	283	278	272	254	247
Gold Coast University	451	407	359	352	340
Gympie	494	367	289	284	266
Hervey Bay	409	372	361	341	326
Ipswich	431	386	382	358	356
Logan	453	439	416	410	395
Mackay	176	175	147	147	146
Maryborough	419	334	330	327	300
Mater Adult	470	453	441	427	423
Mount Isa	184	182	178	176	175
Nambour	151	138	126	120	119
Prince Charles	340	317	312	312	301
Princess Alexandra	557	556	522	511	468
Queen Elizabeth II	370	364	309	278	260
Queensland Children's	281	263	217	204	204
Redcliffe	473	443	393	392	367
Redland	400	284	268	257	241
Robina	314	309	301	299	292
Rockhampton	530	485	477	453	427
Royal Brisbane & Women's	302	289	280	267	262
Sunshine Coast University	322	288	257	234	233
Toowoomba	500	455	437	431	430
Townsville	374	257	221	213	197