

Question on Notice

No. 947

Asked on 23 August 2023

MRS L GERBER ASKED MINISTER FOR HEALTH, MENTAL HEALTH AND AMBULANCE SERVICES AND MINISTER FOR WOMEN (HON S FENTIMAN)—

QUESTION

With reference to the Tugun Satellite Hospital -

Will the Minister advise if the clinic will have (a) more than one doctor working each day, (b) onsite X-ray, (c) free dental care for children and (d) KPIs for measuring how long patients wait for treatment?

ANSWER

Tugun Satellite Hospital is part of the Government's \$376.9 million Satellite Hospitals Program, which will provide Better Care, Closer to Home. The Minor Injuries and Illness Clinic is opening in November 2023, delivering free local care for fractured bones, minor cuts and burns, common illnesses like the flu, and more.

Renal dialysis services will commence in early 2024, including in-centre haemodialysis treatment, specialist multidisciplinary clinics and multidisciplinary care.

Day medical and outpatient services will then progressively commence:

- *Outpatients - Renal / Allied Health* will provide multidisciplinary renal services, as well as allied health services including Podiatry, Physiotherapy, Nutrition, Social Work, Psychology and Neuropsychology, Occupational Therapy.
- *Outpatients - Women and newborns* will provide midwifery services including Your midwives Tugun, Midwifery group practice, midwifery navigators and Waijungbah Jarjums. There will also be some allied health services available to these patients.

I am advised that at the Tugun Satellite Hospital:

- (a) The Minor Injuries and Illness Clinic is staffed by medical, nursing, and allied health staff. There will be one doctor per shift across two shifts per day. Medical officers will be complemented by nurse practitioners, who are the most senior clinical nurses involved in the diagnosis and treatment of patients. Nurse practitioners work independently, alongside other doctors and health care professionals, to assess, diagnose, treat and manage patient illnesses for patients that will be presenting to the Minor Injuries and Illness Clinic.
- (b) There will be x-ray on site.

- (c) Dental services may be available periodically through a mobile dental van. When the van is present on site, the services will be available free of charge for eligible children. At other times free dental services for eligible children will be available at the following schools on a periodic basis: Currumbin State School, Elanora State Schools, Currumbin Valley State School, St Andrews Lutheran College, and St Augustines Parish Primary School. Dental services for children are also available at a clinic at Burleigh Heads State School.
- (d) There will be KPIs that monitor the performance levels at the Tugun Satellite Hospital focusing on patient access, patient acuity and treatment times, including measuring how long patients wait for treatment in the Minor Injuries and Illness Clinic. Gold Coast Hospital and Health Service will monitor these performance measures, which may lead to changes in staffing levels and service mix.