

Question on Notice
No. 897
Asked on 22 August 2023

MR J BLEIJIE ASKED MINISTER FOR EDUCATION, MINISTER FOR INDUSTRIAL RELATIONS AND MINISTER FOR RACING (HON G GRACE)

QUESTION:

With reference to the following IT projects (i) the Investigations project (also known as IMS and Statewide Investigation System, SWIS), (ii) the DMS project, (also known as Document Management System project, and the eDRMS project, and most recently Sphere365) and (iii) the Service Delivery Transformation program (also known as STD, and Compliance in the Field, and Electrical Safety Office Licensing)—

Will the Minister provide for each project (a) the project start date, (b) the project end date, (c) total amount spent and (d) the outcome (i.e. software deployed but not in use, software deployed and in use, project abandoned)?

ANSWER:

The Service Delivery Transformation Program (SDT Program) covers the following information and technology projects within the Office of Industrial Relations (OIR):

- State-wide Investigations Solution (SWIS)*;
- Compliance in the Field; and
- Electrical Safety Office Licensing.

OIR publishes information regarding each of these projects, including project start date, project end date, expenditure to date and project objective (outcome) on the Queensland Government's Digital Projects Dashboard, which is publicly available at www.qld.gov.au/digitalprojectsdashboard/projects?Agency=DE.

OIR updates this information on a regular basis, with the last update made in July 2023.

OIR commenced an Electronic Document and Records Management System project in 2019–20. It will deliver improved records management functions by migrating data and documents with SharePoint 2013 to SharePoint Online. The project was paused during 2020 as part of the COVID-19 Savings and Debt program. The project has experienced ongoing challenges in sourcing and retaining appropriate skilled resources. The project was re-established in 2021 and was subsequently renamed Sphere 365 Technology. Data migration of business units' records has commenced and is forecast for completion in April 2024. Expenditure to date is \$1.45 million.

** The Investigation Management System (IMS) project commenced in 2018. It was closed in late 2020, with total expenditure of \$1.45 million. While the anticipated IMS was not completed, scoping and other preparatory work was completed and enabled the development of the SWIS. The SWIS program commenced on 18 January 2021.*