

Question on Notice

No. 891

Asked on 22 August 2023

MRS L GERBER ASKED MINISTER FOR HEALTH, MENTAL HEALTH AND AMBULANCE SERVICES AND MINISTER FOR WOMEN (HON S FENTIMAN)—

QUESTION

With reference to answer to Question on Notice No. 51 of 2022—

Will the Minister provide the five longest Patient Off Stretcher Times for each of Queensland's 26 reporting hospitals (reported separately by month and reporting hospital) for January to April 2023?

ANSWER

The Queensland Ambulance Service (QAS) is the busiest ambulance service in the country, responding to 1.2 million incidents a year. It is the only mainland service that is free, which will never change under the Palaszczuk Government.

The hard work of our paramedics, as well as that of our amazing Emergency Department (ED) staff, means that the statewide median ED waiting time is 17 minutes.

Since 2015, we have employed more than 1,100 additional frontline ambulance staff. As a result of our investments, we have been able to ensure that more than 90 per cent of 000 calls are answered within 10 seconds, and 90 per cent of the most critical incidents are attended in approximately 17 minutes.

QAS provides Patient Off-Stretcher Time (POST) data for Queensland Health's approved key performance measure, as detailed in the Service Delivery Statement.

The data provided in this response is based on point in time reporting by paramedics while they are caring for patients.

While every effort is made to ensure the validity of data prior to publication, data sets will inevitably include errors arising from manual input, as well as outliers which do not accurately reflect trends. To individually verify each instance requires a manual process.

Due to the collection process for these data, the below figures will be indicative of the time an ambulance vehicle was located at one of the public emergency departments and may not necessarily indicate a POST marker.

The data below reflects the five longest times by hospital, for Queensland Health's reportable hospitals for April 2023.

I refer the Member to Question on Notice 767-2023 which provided January to March 2023 data.

- Bundaberg Hospital - 211, 186, 184, 176, 169 (ED median wait is 39 minutes)
- Caboolture Hospital – 328, 298, 289, 285, 278 (ED median wait is 20 minutes)
- Cairns Base Hospital – 227, 225, 186, 180, 175 (ED median wait is 16 minutes)
- Gladstone Hospital – 166, 138, 129, 125, 123 (ED median wait is 15 minutes)
- Gold Coast Hospital Robina Campus – 193, 170, 166, 164, 164 (ED median wait is 13 minutes)
- Gold Coast University Hospital – 180, 176, 164, 161, 146 (ED median wait is 12 minutes)
- Gympie Hospital – 162, 144, 140, 136, 115 (ED median wait is 18 minutes)
- Hervey Bay Hospital – 261, 200, 191, 191, 190 (ED median wait is 23 minutes)
- Ipswich Hospital – 559, 509, 491, 486, 484 (ED median wait is 25 minutes)
- Logan Hospital – 606, 389, 374, 368, 359 (ED median wait is 17 minutes)
- Mackay Base Hospital – 167, 166, 164, 156, 143 (ED median wait is 11 minutes)
- Maryborough Hospital – 135, 125, 120, 103, 96 (ED median wait is 23 minutes)
- Mater Adults Hospital – 347, 324, 316, 309, 309 (ED median wait is 26 minutes)
- Mount Isa Base Hospital – 61, 60, 60, 54, 53 (ED median wait is 12 minutes)
- Nambour Hospital – 180, 156, 156, 154, 149 (ED median wait is 11 minutes)
- Prince Charles Hospital – 186, 165, 158, 155, 154 (ED median wait is 23 minutes)
- Princess Alexandra Hospital – 658, 514, 494, 464, 451 (ED median wait is 22 minutes)
- Queen Elizabeth Hospital – 351, 348, 309, 308, 301 (ED median wait is 16 minutes)
- Queensland Children's Hospital – 121, 107, 106, 106, 104 (ED median wait is 15 minutes)
- Redcliffe Hospital – 207, 190, 186, 179, 169 (ED median wait is 39 minutes)
- Redlands Hospital – 486, 447, 344, 334, 332 (ED median wait is 14 minutes)
- Rockhampton Hospital – 398, 358, 356, 299, 290 (ED median wait is 27 minutes)
- Royal Brisbane and Women's Hospital – 231, 231, 204, 203, 199 (ED median wait is 30 minutes)
- Sunshine Coast University Hospital – 200, 196, 184, 176, 168 (ED median wait is 15 minutes)
- Toowoomba Base Hospital – 218, 200, 175, 175, 171 (ED median wait is 21 minutes)
- Townsville University Hospital – 142, 130, 108, 105, 104 (ED median wait is 15 minutes)