

Question on Notice
No. 861
Asked on 16 June 2023

MR D PURDIE ASKED MINISTER FOR EDUCATION, MINISTER FOR INDUSTRIAL RELATIONS AND MINISTER FOR RACING (HON G GRACE)

QUESTION:

With reference to the list of performance indicators on page 3 of the WorkCover Queensland 2022-2026 Corporate Plan—

Will the Minister provide the baseline measurement and 2026 target for each of the seven indicators?

ANSWER:

WorkCover Queensland's performance targets are set annually for the relevant financial year using the actual results for the performance indicators at the end of each financial year as the baseline measurement, in addition to taking into account changes in the economy (such as wages growth and inflation), expected claim numbers, changing claims and industry mix, and other external issues.

Using the 2021–22 results as the baseline, the targets for 2022–23, against the performance indicators as outlined on page 3 of the 2022–26 Corporate Plan, are:

- average statutory claim duration (paid days): 54 days;
- average cost of a statutory claim: <\$12,000;
- final return to work rate: 93 per cent;
- average cost of a common law claim: <\$205,000;
- funding ratio: >120 per cent;
- average premium rate, after discounts (per \$100 wages): \$1.23;
- customer experience measure (injured workers and employers): 7.5/10.

The targets for 2025–26 will be set in 2024–25.