

Question on Notice

No. 767

Asked on 14 June 2023

MR R MOLHOEK ASKED MINISTER FOR HEALTH, MENTAL HEALTH AND AMBULANCE SERVICES AND MINISTER FOR WOMEN (HON S FENTIMAN)—

QUESTION

With reference to answer to Question on Notice No. 51 of 2022—

Will the Minister provide the five longest Patient Off Stretcher Times for each of Queensland's 26 reporting hospitals for the following calendar months (a) January 2023, (b) February 2023, (c) March 2023, (d) April 2023 and (e) May 2023?

ANSWER

The Queensland Ambulance Service (QAS) is the busiest, and only free, ambulance service in the country, responding to 230 incidents per 1,000 people every single year.

The hard work of our paramedics, as well as that of our amazing Emergency Department (ED) staff, means that the average ED waiting time is 34 minutes.

QAS provides Patient Off-Stretcher Time (POST) data for Queensland Health's approved key performance measure, as detailed in the Service Delivery Statement.

The QAS is the busiest ambulance service in the country, responding to 1.2 million incidents a year, and is the only mainland state that is free. Something that will never change under the Palaszczuk Government.

Since 2015, we have employed more than additional 1,100 ambulance drivers. As a result of our investments, we have been able to ensure that more than 90 per cent of 000 calls are answered within 10 seconds, and 90 per cent of the most critical incidents are attended in approximately 17 minutes.

The data provided in this response is based on point in time reporting by paramedics while they are caring for patients.

While every effort is made to ensure the validity of data prior to publication, data sets will inevitably include errors arising from manual input, as well as outliers which do not accurately reflect trends. To individually verify each instance requires a manual process.

Due to the collection process for these data, the below figures will be indicative of the time an ambulance vehicle was located at one of the public emergency departments and may not necessarily indicate a POST marker.

The data below reflects the five longest times by hospital, for Queensland Health's reportable hospitals for the January 2023 to March 2023 quarter. Data for April 2023

and May 2023 will be available following the publication of June 2023 quarter data in coming weeks.

- Bundaberg Hospital – 188, 185, 182 174, 175 (median wait is 35 minutes)
- Caboolture Hospital – 385, 352, 333, 320, 318 (median wait is 20 minutes)
- Cairns Base Hospital – 304, 251, 223, 214, 199 (median wait is 15 minutes)
- Gladstone Hospital – 204, 199, 182, 176, 163 (median wait is 13 minutes)
- Gold Coast Hospital Robina Campus – 216, 189, 182, 173, 172 (median wait is 13 minutes)
- Gold Coast University Hospital – 273, 235, 200, 184, 160 (median wait is 17 minutes)
- Gympie Hospital – 291, 232, 222, 213, 200 (median wait is 20 minutes)
- Hervey Bay Hospital – 388, 263, 260, 257, 249 (median wait is 20 minutes)
- Ipswich Hospital – 631, 600, 559, 547, 523 (median wait is 24 minutes)
- Logan Community Hospital – 522, 498, 471, 461, 429 (median wait is 17 minutes)
- Mackay Base Hospital – 201, 196, 191, 190, 175 (median wait is 24 minutes)
- Maryborough Hospital – 169, 167, 163, 157, 156 (median wait is 27 minutes)
- Mater Adults Hospital – 413, 397, 396, 390, 390 (median wait is 24 minutes)
- Mount Isa Base Hospital – 101, 91, 65, 63, 61 (median wait is 15 minutes)
- Nambour Hospital – 198,184, 167, 167, 158 (median wait is 14 minutes)
- Prince Charles Hospital – 244, 216, 213, 200, 197 (median wait is 24 minutes)
- Princess Alexandra Hospital – 533, 518, 516, 502, 475 (median wait is 25 minutes)
- Queen Elizabeth Hospital – 368, 367, 360, 358, 349 (median wait is 16 minutes)
- Queensland Childrens Hospital – 174, 163, 153, 144, 126 (median wait is 12 minutes)
- Redcliffe Hospital – 244, 231, 224, 223, 221 (median wait is 36 minutes)
- Redlands Hospital – 630, 517, 399, 360, 353 (median wait is 13 minutes)
- Rockhampton Hospital – 377, 357, 346, 290, 286 (median wait is 32 minutes)
- Royal Brisbane and Women's Hospital – 309, 305, 302, 241, 240 (median wait is 29 minutes)
- Sunshine Coast University Hospital – 246, 210, 206, 179, 167 (median wait is 14 minutes)
- Toowoomba Base Hospital – 216, 192, 181, 175, 169 (median wait is 19 minutes)
- Townsville University Hospital – 160, 146, 146, 144, 124 (median wait is 13 minutes)

It is also relevant to note that the 2023-24 Budget included a \$764 million investment in *Putting Patients First*, a plan to tackle ramping and healthcare pressures.

Putting Patients First is focused on:

- Keeping Queenslanders out of hospital and providing alternatives to emergency departments;
- Supercharging virtual care;
- Strengthening the Queensland Ambulance Service;
- Investing in more frontline health workers; and,
- Delivering more beds for our growing population.