

## **Question on Notice**

**No. 715**

**Asked on 25 May 2023**

**MR M BOOTHMAN** ASKED MINISTER FOR HEALTH, MENTAL HEALTH AND AMBULANCE SERVICES AND MINISTER FOR WOMEN (HON S FENTIMAN)—

### **QUESTION**

With reference to answer to Question on Notice No. 516 of 2022—

Will the Minister provide the percentage of Patient Off Stretcher Times (POST) achieved within 30 minutes (reported separately by calendar month from January 2012 to June 2021) for those facilities which collect POST in the Gold Coast Hospital and Health Service and Sunshine Coast Hospital and Health Service?

### **ANSWER**

It is widely acknowledged that ambulance ramping is not solely an emergency department capacity issue, rather it is reflective of whole-of-hospital pressures that contribute to emergency department overcrowding and delays in offloading patients.

As demands on Queensland's hospitals continue to grow, so do the number of presentations to our Emergency Departments.

The Putting Patients First plan delivers \$764 million of investment to specifically address ambulance access at hospitals and relieve the health system pressures that contribute to emergency department wait times.

The Putting Patient's First plan is focused on:

- Keeping Queenslanders out of hospital and providing alternatives to emergency departments
- Supercharging virtual care
- Strengthening our Queensland Ambulance Service
- Investing in more frontline health workers
- More beds for our growing population.

I have been advised that the percentage of Patient Off Stretcher Times achieved within 30 minutes, reported separately by calendar month from January 2012 to June 2021 for the publicly reported facilities within the Gold Coast Hospital and Health Service and Sunshine Coast Hospital and Health Service, is provided in the following tables.

## 2012

	Gold Coast HHS			Sunshine Coast HHS			
	Gold Coast Hospital*	Gold Coast University Hospital**	Robina Hospital	Caloundra Hospital^	Sunshine Coast University Hospital^^	Nambour Hospital	Gympie Hospital
Jan	71.5%	-	72.2%	89.1%	-	85.7%	96.7%
Feb	66.0%	-	75.4%	87.6%	-	81.9%	97.9%
Mar	67.8%	-	68.3%	92.4%	-	87.5%	96.7%
Apr	68.4%	-	70.3%	88.8%	-	84.8%	97.3%
May	70.1%	-	68.1%	84.9%	-	86.0%	97.9%
Jun	66.3%	-	67.7%	86.9%	-	83.1%	96.1%
Jul	63.1%	-	60.2%	82.2%	-	78.0%	97.3%
Aug	57.1%	-	50.8%	79.6%	-	78.9%	96.7%
Sep	63.9%	-	59.9%	84.9%	-	86.8%	97.4%
Oct	60.5%	-	66.5%	86.2%	-	88.4%	97.3%
Nov	68.6%	-	69.1%	86.5%	-	88.8%	96.4%
Dec	73.5%	-	72.0%	87.0%	-	88.7%	98.4%

## 2013

	Gold Coast HHS			Sunshine Coast HHS			
	Gold Coast Hospital*	Gold Coast University Hospital**	Robina Hospital	Caloundra Hospital^	Sunshine Coast University Hospital^^	Nambour Hospital	Gympie Hospital
Jan	76.1%	n.a.	74.1%	90.7%	-	92.1%	98.5%
Feb	84.0%	n.a.	76.6%	95.6%	-	92.8%	99.4%
Mar	85.3%	n.a.	79.1%	93.2%	-	90.5%	98.8%
Apr	85.0%	n.a.	72.5%	94.0%	-	93.1%	98.8%
May	83.5%	n.a.	77.4%	92.2%	-	92.3%	99.1%
Jun	82.2%	n.a.	76.4%	88.8%	-	87.6%	98.2%
Jul	80.8%	n.a.	82.4%	88.8%	-	90.9%	98.9%
Aug	74.8%	n.a.	75.8%	87.6%	-	88.7%	98.4%
Sep	77.7%	n.a.	76.1%	87.0%	-	89.0%	97.7%
Oct	68.7%	69.0%	79.7%	92.6%	-	92.8%	97.7%
Nov	84.9%	72.5%	81.5%	90.2%	-	92.4%	97.4%
Dec	n.a.	74.5%	80.9%	92.6%	-	91.4%	97.3%

## 2014

	Gold Coast HHS			Sunshine Coast HHS			
	Gold Coast Hospital*	Gold Coast University Hospital**	Robina Hospital	Caloundra Hospital^	Sunshine Coast University Hospital^^	Nambour Hospital	Gympie Hospital
Jan	-	79.5%	85.0%	93.5%	-	93.4%	98.6%
Feb	-	77.4%	81.0%	92.8%	-	92.6%	97.9%
Mar	-	78.4%	81.4%	93.4%	-	90.6%	99.5%
Apr	-	76.9%	82.4%	92.6%	-	90.7%	98.9%
May	-	78.6%	83.1%	94.6%	-	93.6%	98.5%
Jun	-	78.6%	82.5%	94.8%	-	93.1%	98.2%
Jul	-	75.5%	79.7%	89.7%	-	87.5%	97.0%
Aug	-	70.3%	78.7%	90.9%	-	84.8%	96.5%
Sep	-	74.3%	81.1%	92.2%	-	88.4%	97.0%
Oct	-	77.4%	82.2%	93.4%	-	90.3%	97.3%
Nov	-	74.3%	79.2%	92.8%	-	92.3%	97.8%
Dec	-	73.3%	81.6%	92.6%	-	93.1%	98.6%

## 2015

	Gold Coast HHS			Sunshine Coast HHS			
	Gold Coast Hospital*	Gold Coast University Hospital**	Robina Hospital	Caloundra Hospital^	Sunshine Coast University Hospital^^	Nambour Hospital	Gympie Hospital
Jan	-	72.8%	80.4%	94.0%	-	88.8%	99.2%
Feb	-	70.4%	78.0%	93.9%	-	86.3%	98.9%
Mar	-	72.5%	74.8%	92.1%	-	87.8%	96.5%
Apr	-	72.1%	78.0%	92.0%	-	88.2%	98.7%
May	-	77.3%	78.6%	92.3%	-	90.1%	97.0%
Jun	-	79.1%	74.3%	93.3%	-	89.5%	98.8%
Jul	-	77.3%	76.7%	94.2%	-	87.5%	98.0%
Aug	-	69.7%	74.0%	89.4%	-	86.1%	97.7%
Sep	-	73.2%	75.0%	92.8%	-	87.9%	97.4%
Oct	-	76.1%	76.0%	94.3%	-	89.5%	95.8%
Nov	-	74.4%	75.3%	90.6%	-	87.6%	96.1%
Dec	-	76.8%	78.3%	91.0%	-	89.0%	95.1%

## 2016

	Gold Coast HHS			Sunshine Coast HHS			
	Gold Coast Hospital*	Gold Coast University Hospital**	Robina Hospital	Caloundra Hospital^	Sunshine Coast University Hospital^^	Nambour Hospital	Gympie Hospital
Jan	-	75.5%	77.3%	91.5%	-	89.3%	98.1%
Feb	-	72.3%	72.9%	89.8%	-	84.6%	97.3%
Mar	-	75.1%	78.6%	84.5%	-	83.2%	97.5%

Apr	-	76.7%	77.6%	89.1%	-	85.8%	98.7%
May	-	73.7%	74.0%	82.4%	-	79.9%	90.6%
Jun	-	73.5%	73.9%	84.2%	-	79.8%	97.0%
Jul	-	77.9%	74.6%	81.3%	-	78.3%	95.5%
Aug	-	73.9%	72.8%	77.8%	-	75.3%	91.2%
Sep	-	73.4%	75.2%	81.1%	-	79.4%	94.4%
Oct	-	74.8%	77.5%	75.3%	-	77.6%	92.1%
Nov	-	69.9%	75.1%	75.6%	-	76.6%	94.2%
Dec	-	72.4%	76.4%	80.8%	-	80.8%	93.3%

## 2017

	Gold Coast HHS			Sunshine Coast HHS			
	Gold Coast Hospital*	Gold Coast University Hospital**	Robina Hospital	Caloundra Hospital^	Sunshine Coast University Hospital^^	Nambour Hospital	Gympie Hospital
Jan	-	69.2%	71.6%	75.4%	n.a	74.9%	90.8%
Feb	-	70.8%	75.6%	77.9%	n.a	75.6%	91.8%
Mar	-	67.8%	70.4%	75.0%	77.6%	77.7%	91.9%
Apr	-	72.8%	77.1%	100.0%	79.2%	80.4%	91.2%
May	-	70.0%	73.6%	80.0%	76.7%	80.4%	91.8%
Jun	-	72.1%	77.3%	100.0%	74.8%	76.7%	89.1%
Jul	-	62.4%	67.6%	88.9%	72.6%	73.0%	85.5%
Aug	-	65.6%	66.8%	100.0%	68.5%	69.2%	84.1%
Sep	-	66.3%	71.1%	100.0%	64.1%	70.6%	81.7%
Oct	-	69.2%	73.1%	91.7%	73.7%	79.7%	87.2%
Nov	-	70.9%	69.3%	77.8%	75.8%	81.7%	90.0%
Dec	-	68.5%	75.0%	91.7%	71.6%	79.2%	83.5%

## 2018

	Gold Coast HHS			Sunshine Coast HHS			
	Gold Coast Hospital*	Gold Coast University Hospital**	Robina Hospital	Caloundra Hospital^	Sunshine Coast University Hospital^^	Nambour Hospital	Gympie Hospital
Jan	-	71.5%	69.9%	92.3%	72.9%	83.3%	83.7%
Feb	-	69.5%	71.6%	90.0%	71.3%	78.6%	86.1%
Mar	-	73.8%	73.3%	80.0%	68.5%	78.1%	84.6%
Apr	-	78.9%	76.6%	88.9%	72.9%	76.4%	85.0%
May	-	74.3%	74.6%	100.0%	72.3%	80.3%	85.7%
Jun	-	71.0%	72.7%	95.0%	77.1%	78.7%	85.3%
Jul	-	71.1%	69.4%	96.6%	67.7%	75.6%	83.2%
Aug	-	70.4%	71.1%	94.7%	72.3%	73.7%	85.3%
Sep	-	66.7%	68.7%	100.0%	70.1%	83.9%	80.3%
Oct	-	68.5%	67.1%	92.0%	72.4%	82.8%	83.8%
Nov	-	62.0%	58.2%	100.0%	73.9%	77.8%	81.5%

Dec	-	67.3%	65.3%	95.0%	71.8%	78.1%	83.4%
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## 2019

	Gold Coast HHS			Sunshine Coast HHS			
	Gold Coast Hospital*	Gold Coast University Hospital**	Robina Hospital	Caloundra Hospital^	Sunshine Coast University Hospital^^	Nambour Hospital	Gympie Hospital
Jan	-	66.6%	62.6%	91.7%	68.6%	75.1%	83.1%
Feb	-	65.2%	64.1%	100.0%	65.9%	78.8%	81.9%
Mar	-	65.1%	65.7%	96.2%	66.5%	73.6%	80.7%
Apr	-	56.1%	66.9%	100.0%	70.4%	81.4%	85.4%
May	-	57.5%	62.9%	84.6%	66.2%	77.0%	81.7%
Jun	-	60.7%	64.9%	95.8%	64.8%	68.2%	80.1%
Jul	-	57.7%	59.7%	88.5%	59.0%	62.0%	75.8%
Aug	-	59.7%	59.7%	87.5%	55.5%	62.0%	73.1%
Sep	-	56.7%	63.1%	93.8%	56.3%	62.4%	76.2%
Oct	-	64.0%	70.1%	100.0%	60.7%	68.1%	84.8%
Nov	-	63.0%	68.7%	88.9%	58.9%	69.6%	81.8%
Dec	-	65.4%	71.0%	89.2%	56.7%	67.9%	77.5%

## 2020

	Gold Coast HHS			Sunshine Coast HHS			
	Gold Coast Hospital*	Gold Coast University Hospital**	Robina Hospital	Caloundra Hospital^	Sunshine Coast University Hospital^^	Nambour Hospital	Gympie Hospital
Jan	-	61.6%	67.9%	91.7%	55.8%	64.0%	79.0%
Feb	-	65.2%	69.2%	78.3%	52.4%	66.3%	79.4%
Mar	-	70.5%	76.2%	100.0%	64.3%	74.4%	76.8%
Apr	-	74.3%	84.1%	100.0%	71.2%	85.4%	86.0%
May	-	72.1%	83.3%	90.9%	70.0%	78.0%	83.3%
Jun	-	67.6%	76.5%	100.0%	67.4%	78.8%	80.3%
Jul	-	64.0%	72.6%	93.3%	65.4%	74.7%	79.4%
Aug	-	57.0%	69.7%	100.0%	59.2%	68.7%	75.2%
Sep	-	57.0%	69.5%	80.0%	59.5%	69.8%	72.7%
Oct	-	57.8%	64.3%	94.1%	57.9%	67.4%	72.3%
Nov	-	57.6%	62.0%	93.8%	54.5%	68.2%	73.1%
Dec	-	52.4%	62.6%	80.0%	56.1%	60.8%	65.8%

## 2021

	Gold Coast HHS			Sunshine Coast HHS			
	Gold Coast Hospital*	Gold Coast University Hospital**	Robina Hospital	Caloundra Hospital^	Sunshine Coast University Hospital^^	Nambour Hospital	Gympie Hospital
Jan	-	51.0%	59.1%	100.0%	51.8%	61.1%	69.8%
Feb	-	50.4%	58.0%	73.3%	50.3%	57.2%	72.0%
Mar	-	49.2%	57.7%	94.4%	46.4%	53.2%	70.9%
Apr	-	50.1%	58.0%	63.6%	47.7%	59.2%	75.1%
May	-	49.4%	53.0%	90.9%	48.9%	58.6%	69.6%
Jun	-	50.9%	54.0%	87.5%	47.3%	56.0%	68.5%
Jul	-	n.r.	n.r.	n.r.	n.r.	n.r.	n.r.
Aug	-	n.r.	n.r.	n.r.	n.r.	n.r.	n.r.
Sep	-	n.r.	n.r.	n.r.	n.r.	n.r.	n.r.
Oct	-	n.r.	n.r.	n.r.	n.r.	n.r.	n.r.
Nov	-	n.r.	n.r.	n.r.	n.r.	n.r.	n.r.
Dec	-	n.r.	n.r.	n.r.	n.r.	n.r.	n.r.

### Notes:

\* Gold Coast Hospital closed November 2013.

\*\* Gold Coast University Hospital opened in October 2013.

^ Caloundra Hospital ED presentation profile changed following the opening of the Sunshine Coast University Hospital. The facility is no longer reported in the top 26 facilities reported as a Queensland Reporting Hospital, however is in this peer group up to and including February 2017 report period.

^^Sunshine Coast University Hospital opened in March 2017.

Source: Queensland Ambulance Service, 26/05/2023.

n.a. = data not available, see notes

n.r. = data not requested.