

Question on Notice

No. 623

Asked on 23 May 2023

MR M HART ASKED MINISTER FOR HEALTH, MENTAL HEALTH AND AMBULANCE SERVICES AND MINISTER FOR WOMEN (HON S FENTIMAN)—

QUESTION

With reference to answer to Question on Notice No. 1229 of 2022 in relation to the number of patients not seen within clinically recommended times at Queensland's Public Emergency Departments—

Will the Minister provide the five longest wait times a patient faced who was not seen within clinically recommended times at each of Queensland's 26 reporting hospitals (reported separately by month) for January 2023 - April 2023?

ANSWER

Anyone who presents to a Queensland Hospital will be seen – no one will ever be turned away. However, the sickest, most critically ill people will be seen and treated first.

Data quality is an ongoing and continuous process, and I am committed to ensuring that Queensland Health is working with, and publishing, transparent, accessible, and meaningful data.

The data provided in this response is drawn from point-in-time input by individual clinicians while they are treating patients, and in many cases represent outliers.

Whilst best endeavours are made to limit data entry issues, where they do occur, they may result in the calculation of a wait time longer than the actual wait time.

Prior to data being published on a quarterly basis, it is subject to data quality activities, tools and methodologies, including the data being aggregated and validated. This ensures the integrity of the data, and that it provides an overview on the performance of the system rather than individual clinicians.

I am advised by the department that the tables below show the five longest wait times (in minutes) a patient faced who was not seen within clinically recommended time at each of Queensland's 26 reporting hospitals for January 2023 to April 2023.

January 2023

Facility	Minutes				
	1st Longest wait	2nd Longest wait	3rd Longest wait	4th Longest wait	5th Longest wait
Bundaberg	677	608	480	477	475
Caboolture	535	485	436	432	431
Cairns	261	257	256	256	255
Gladstone	283	278	272	254	247
Gold Coast University	451	407	359	352	340
Gympie	494	367	289	284	266
Hervey Bay	409	372	361	341	326
Ipswich	431	386	382	358	356
Logan	453	439	416	410	395
Mackay	176	175	147	147	146
Maryborough	419	334	330	327	300
Mater Adult	470	453	441	427	423
Mount Isa	184	182	178	176	175
Nambour	151	138	126	120	119
Prince Charles	340	317	312	312	301
Princess Alexandra	557	556	522	511	468
Queen Elizabeth II	370	364	309	278	260
Queensland Children's	281	263	217	204	204
Redcliffe	473	443	393	392	367
Redland	400	284	268	257	241
Robina	314	309	301	299	292
Rockhampton	530	485	477	453	427
Royal Brisbane & Women's	302	289	280	267	262
Sunshine Coast University	322	288	257	234	233
Toowoomba	500	455	437	431	430
Townsville	374	257	221	213	197

February 2023

Facility	Minutes				
	1st Longest wait	2nd Longest wait	3rd Longest wait	4th Longest wait	5th Longest wait
Bundaberg	586	567	538	532	499
Caboolture	435	381	342	314	281
Cairns	367	323	289	287	274
Gladstone	313	242	240	226	224
Gold Coast University	455	372	349	336	335
Gympie	299	255	251	240	238
Hervey Bay	402	388	353	352	347
Ipswich	544	512	497	487	467
Logan	522	480	469	454	409
Mackay	204	196	180	171	163

Maryborough	409	362	350	321	281
Mater Adult	320	304	296	292	291
Mount Isa	206	174	170	168	167
Nambour	108	105	105	102	99
Prince Charles	334	323	298	291	277
Princess Alexandra	694	640	577	538	492
Queen Elizabeth II	317	283	278	256	248
Queensland Children's	259	249	236	234	225
Redcliffe	581	441	389	379	378
Redland	499	405	373	319	317
Robina	332	306	290	264	255
Rockhampton	570	550	520	508	476
Royal Brisbane & Women's	379	341	339	331	329
Sunshine Coast University	234	230	227	225	224
Toowoomba	521	498	480	443	430
Townsville	376	332	305	294	291

March 2023

Facility	Minutes				
	1st Longest wait	2nd Longest wait	3rd Longest wait	4th Longest wait	5th Longest wait
Bundaberg	525	521	431	426	421
Caboolture	398	334	293	284	267
Cairns	406	342	316	308	307
Gladstone	260	225	219	219	217
Gold Coast University	420	373	369	365	357
Gympie	390	389	346	315	303
Hervey Bay	498	431	412	383	367
Ipswich	454	428	427	406	394
Logan	653	586	522	425	399
Mackay	189	186	169	167	152
Maryborough	413	372	308	275	262
Mater Adult	444	370	347	334	319
Mount Isa	197	196	190	171	170
Nambour	162	150	148	147	140
Prince Charles	401	398	372	347	313
Princess Alexandra	817	705	652	651	627
Queen Elizabeth II	385	326	316	313	308
Queensland Children's	275	271	262	258	240
Redcliffe	504	443	443	431	412
Redland	344	322	308	306	299
Robina	368	306	292	278	275
Rockhampton	582	566	518	473	461
Royal Brisbane & Women's	459	394	393	388	385
Sunshine Coast University	332	325	300	287	272

Toowoomba	443	429	410	395	392
Townsville	320	316	308	302	299

April 2023

Facility	Minutes				
	1st Longest wait	2nd Longest wait	3rd Longest wait	4th Longest wait	5th Longest wait
Bundaberg	619	553	538	503	502
Caboolture	386	343	315	311	304
Cairns	387	305	289	283	280
Gladstone	485	284	278	264	260
Gold Coast University	335	318	316	315	312
Gympie	254	252	251	246	243
Hervey Bay	586	574	513	505	496
Ipswich	575	408	401	391	390
Logan	497	480	449	422	405
Mackay	265	242	201	166	159
Maryborough	366	355	342	312	305
Mater Adult	438	413	392	372	362
Mount Isa	177	174	167	164	159
Nambour	120	113	111	102	98
Prince Charles	399	336	283	273	251
Princess Alexandra	662	640	629	591	530
Queen Elizabeth II	360	285	284	280	250
Queensland Children's	277	273	271	269	259
Redcliffe	517	451	421	417	395
Redland	323	296	296	293	279
Robina	444	374	366	357	344
Rockhampton	583	556	509	478	476
Royal Brisbane & Women's	566	421	382	330	322
Sunshine Coast University	275	253	252	238	234
Toowoomba	621	620	583	583	551
Townsville	468	350	314	313	300