

Question on Notice

No. 459

Asked on 20 April 2023

MRS L GERBER ASKED MINISTER FOR TRANSPORT AND MAIN ROADS (HON M BAILEY)—

QUESTION:

Will the Minister advise the total number of undercover intercepts of taxi and ride share vehicles undertaken by Department of Transport and Main Roads officers this financial year and 2021–22 (reported separately by month)?

ANSWER:

I thank the Member for Currumbin for the question.

On 2 December 2022, compliance officers from the Department of Transport and Main Roads (TMR) commenced enhanced compliance operations to enforce personalised transport regulations. This is in response to increased customer complaints regarding taxi drivers overcharging more than the maximum fare and refusing to provide taxi services. These operations included compliance activity by undercover officers. Activity to identify breaches of transport legislation will continue throughout 2023.

TMR does not record whether the intercept was undertaken by a uniformed, or an undercover compliance officer.