

**Question on Notice**  
**No. 450**  
**Asked on 20 April 2023**

**MR J MCDONALD** ASKED MINISTER FOR POLICE AND CORRECTIVE SERVICES AND MINISTER FOR FIRE AND EMERGENCY SERVICES (HON M RYAN)—

**QUESTION:**

With reference to 000 calls directed to the Queensland Police Service (QPS)— Will the Minister provide for the previous financial year and the current financial year to date (reported separately by month) (a) the average time taken for the QPS to answer a 000 call and (b) the maximum time taken to answer a 000 call?

**ANSWER:**

I am advised by the Queensland Police Service (QPS) that Triple Zero calls are answered by Telstra in the first instance and the data required to answer this question is compiled and validated by Telstra, therefore it would be inappropriate for QPS to provide Telstra data.