

QUESTION ON NOTICE

No. 315

asked on Wednesday 29 March 2023

MR B MICKELBERG ASKED MINISTER FOR EMPLOYMENT AND SMALL BUSINESS AND MINISTER FOR TRAINING AND SKILLS DEVELOPMENT (HON D FARMER)

QUESTION:

With reference to free short courses to be delivered in partnership with TAFE QLD under the State Government's Back to Work program—

Will the Minister advise (reported separately by course) (a) a list of all courses delivered under the program, (b) the number of people who enrolled in each course, (c) the number of people who completed each course, (d) any measures of effectiveness used to assess the performance of the program and (e) the cost to deliver short courses under the program?

ANSWER:

- a) Six free, online courses are available to employers through the Back to Work program. All courses are hosted through TAFE Queensland's Course Gateway.

The courses include, Effective workplace leadership, Workplace resilience and wellbeing, recruitment for small business, communicate effectively with people with disability, cultural responsiveness: Aboriginal and Torres Strait Islander culture in the workplace, cultural inclusiveness: Aboriginal and Torres Strait Islander peoples in the workplace.

- b) Participants register their intent to undertake these programs through TAFE Queensland's Course Gateway. These courses are self-paced learning and can be undertaken at the participant's own pace.

Commencements for the courses are: Effective workplace leadership - 329, Workplace resilience and wellbeing - 199, recruitment for small business - 146, communicate effectively with people with disability - 217, cultural responsiveness: Aboriginal and Torres Strait Islander culture in the workplace - 124, cultural inclusiveness: Aboriginal and Torres Strait Islander peoples in the workplace – 162.

- c) As these courses are self-paced there is not a prescribed completion time for each course. Completions indicate the number of participants who have received a digital badge.

Completions for the courses are: Effective workplace leadership - 178, Workplace resilience and wellbeing - 138, recruitment for small business - 91, communicate effectively with people with disability - 138, cultural responsiveness: Aboriginal and

Torres Strait Islander culture in the workplace - 103, cultural inclusiveness:
Aboriginal and Torres Strait Islander peoples in the workplace – 132.

- d) All participants accessing a Back to Work short course are invited to complete a survey prior to commencing the course and following completion of the course. The survey includes questions to gauge participants level of knowledge before and after and provides a mechanism for feedback.

Of the participants that completed the post-course survey:

- 83% strongly agree that after completing the micro-credential, they have a better understanding of the topics presented;
- 83% strongly agree the micro-credential has provided them with additional information and knowledge that will be useful;
- 100% of respondents strongly agree they would recommend this micro-credential to other small business owners or employees.

- e) Total funding for the development and hosting of these six courses for the 2021-22 financial year was \$497,200 excl GST.