

## **Question on Notice**

**No. 1619**

**Asked on 30 November 2023**

**MR D CRISAFULLI** ASKED MINISTER FOR TRANSPORT AND MAIN ROADS AND MINISTER FOR DIGITAL SERVICES (HON M BAILEY)—

### **QUESTION:**

Will the Minister advise the number of Senior Network Officers employed with TransLink as at 30 November 2023 in both headcount and FTE?

**ANSWER: [MINISTER FOR TRANSPORT AND MAIN ROADS AND MINISTER FOR DIGITAL SERVICES (HON B MELLISH)]**

I thank the Member for Broadwater for the question.

On 18 December 2023, I was appointed as Minister for Transport and Main Roads and Minister for Digital Services and, as such, I am now the responsible Minister to answer this Question.

The Department of Transport and Main Roads (TMR) is committed to providing a safe public transport network for everyone. For this reason, TMR employ a frontline enforcement workforce of senior network officers (SNOs) to assist with deterring fare evasion and anti-social behaviour on the South East Queensland (SEQ) passenger network.

The Miles Government is investing \$60.7 million over the next five years to deploy additional network officers and provide further police assistance on public transport. The new strategy will boost the total number of workers managing fare compliance, safety and security on Queensland public transport networks. Our new network officer strategy will provide an overwhelming increase to our frontline transport force that will create about 100 new ongoing, full-time jobs.

The initial phase of the program has seen 29 network officers deployed to delivery partners on the Gold Coast, in Logan and on the Sunshine Coast. An additional 50 network officers will be rolled out across the network in the second year of the program. Almost \$4 million will also be invested in rolling out more full bus driver barriers across the public transport network.

As at 30 November 2023, there were 39 SNOs employed and 67 full-time equivalent (FTE) positions available. Differences in the number of SNOs employed and FTE is influenced by turnover and long-term leave. Recruitment is planned for early 2024. To increase efforts to stamp out fare evasion and anti-social behaviour across the SEQ public transport network, enforcement activities are also performed by Translink partners, comprising of 70 network officers, 22 busway safety officers, 31 Queensland Rail authorised officers and 86 Queensland Police Service officers.