

Question on Notice

No. 1538

Asked on 28 November 2023

MR D PURDIE ASKED MINISTER FOR HEALTH, MENTAL HEALTH AND AMBULANCE SERVICES AND MINISTER FOR WOMEN (HON S FENTIMAN)—

QUESTION

With reference to answer to Question on Notice No. 1229 of 2022 in relation to the number of patients not seen within clinically recommended times at Queensland's Public Emergency Departments—

Will the Minister provide the five longest wait times a patient faced who was not seen within clinically recommended times at each of Queensland's 26 reporting hospitals (reported separately by each month) for (a) July 2023, (b) August 2023, (c) September 2023 and (d) October 2023?

ANSWER

Anyone who presents to a Queensland Hospital will be seen – no one will ever be turned away. However, the sickest, most critically ill people will be seen and treated first.

Like health systems across the world, our emergency departments are seeing increasing numbers of patients. But they aren't just seeing more patients, they're seeing sicker patients, with an almost five per cent increase in high acuity presentations in the September 2023 quarter compared to the same time in 2022.

The hard work of our paramedics, as well as that of our amazing ED staff, means that the statewide median ED waiting time is 15 minutes.

Data quality is an ongoing and continuous process, and the government is committed to ensuring that Queensland Health is working with, and publishing, transparent, accessible, and meaningful data.

The data provided in this response is drawn from point-in-time input by individual clinicians while they are treating patients, and in many cases represent outliers.

Whilst best endeavors are made to limit data entry issues, where they do occur, they may result in the calculation of a wait time longer than the actual wait time. Prior to data being published on a quarterly basis, it is subject to data quality activities, tools and methodologies, including the data being aggregated and validated. This ensures the integrity of the data, and that it provides an overview on the performance of the system rather than individual clinicians.

I am advised that the below data show the five shortest wait times (in minutes) and five longest wait times (in minutes) a patient faced at each of Queensland's 26 reporting hospitals from August 2023 to October 2023. These data are provided in the interests of transparency.

I refer the Member to the response to Question on Notice No. 952 of 2023, in relation to the data requested for July 2023.

The five longest wait times (in minutes) for patients not seen within the clinically recommended timeframes at each of Queensland's 26 reporting hospitals is as follows:

August 2023:

- Bundaberg
 - Shortest wait times: 0, 0, 0, 0, 0
 - Longest wait times: 813, 714, 586, 482, 454
- Caboolture
 - Shortest wait times: 0, 0, 0, 0, 0
 - Longest wait times: 326, 265, 239, 235, 235
- Cairns
 - Shortest wait times: 0, 0, 0, 0, 0
 - Longest wait times: 392, 372, 304, 299, 255
- Gladstone
 - Shortest wait times: 0, 0, 0, 0, 0
 - Longest wait times: 176, 170, 165, 148, 142
- Gold Coast University
 - Shortest wait times: 0, 0, 0, 0, 0
 - Longest wait times: 176, 170, 165, 148, 142
- Gympie
 - Shortest wait times: 0, 0, 0, 0, 0
 - Longest wait times: 546, 439, 261, 257, 255
- Hervey Bay
 - Shortest wait times: 0, 0, 0, 0, 0
 - Longest wait times: 388, 348, 332, 327, 324
- Ipswich
 - Shortest wait times: 0, 0, 0, 0, 0
 - Longest wait times: 523, 515, 500, 419, 380
- Logan
 - Shortest wait times: 0, 0, 0, 0, 0
 - Longest wait times: 499, 402, 392, 385, 381
- Mackay
 - Shortest wait times: 0, 0, 0, 0, 0
 - Longest wait times: 300, 181, 179, 178, 172
- Maryborough
 - Shortest wait times: 0, 0, 0, 0, 0
 - Longest wait times: 372, 363, 361, 347, 342
- Mater Adult
 - Shortest wait times: 0, 0, 0, 0, 0
 - Longest wait times: 418, 330, 316, 310, 308

- Mount Isa
 - Shortest wait times: 0, 0, 0, 0, 0
 - Longest wait times: 222, 207, 203, 194, 192
- Nambour
 - Shortest wait times: 0, 0, 0, 0, 0
 - Longest wait times: 176, 112, 106, 100, 97
- Prince Charles
 - Shortest wait times: 0, 0, 0, 0, 0
 - Longest wait times: 426, 315, 310, 299, 280
- Princess Alexandra
 - Shortest wait times: 0, 0, 0, 0, 0
 - Longest wait times: 735, 673, 434, 433, 433
- Queen Elizabeth II
 - Shortest wait times: 0, 0, 0, 1, 1
 - Longest wait times: 356, 308, 295, 286, 245
- Queensland Children's
 - Shortest wait times: 0, 0, 0, 0, 0
 - Longest wait times: 284, 274, 261, 257, 248
- Redcliffe
 - Shortest wait times: 0, 0, 0, 0, 0
 - Longest wait times: 454, 354, 327, 326, 313
- Redland
 - Shortest wait times: 0, 0, 0, 0, 0
 - Longest wait times: 379, 329, 318, 306, 303
- Robina
 - Shortest wait times: 0, 0, 0, 0, 1
 - Longest wait times: 280, 280, 259, 209, 208
- Rockhampton
 - Shortest wait times: 0, 0, 0, 0, 0
 - Longest wait times: 444, 407, 402, 383, 355
- Royal Brisbane & Women's
 - Shortest wait times: 0, 0, 0, 0, 0
 - Longest wait times: 407, 403, 381, 362, 356
- Sunshine Coast University
 - Shortest wait times: 0, 0, 0, 0, 0
 - Longest wait times: 268, 260, 237, 204, 203
- Toowoomba
 - Shortest wait times: 0, 0, 0, 0, 0
 - Longest wait times: 464, 463, 454, 443, 440
- Townsville
 - Shortest wait times: 0, 0, 0, 0, 0
 - Longest wait: 443, 431, 348, 344, 312

September 2023:

- Bundaberg
 - Shortest wait times: 0, 0, 0, 0, 0
 - Longest wait times: 500, 430, 424, 419, 412
- Caboolture
 - Shortest wait times: 0, 0, 0, 0, 0
 - Longest wait times: 367, 350, 349, 347, 343
- Cairns
 - Shortest wait times: 0, 0, 0, 0, 0
 - Longest wait times: 263, 231, 188, 184, 182
- Gladstone
 - Shortest wait times: 0, 0, 0, 0, 0
 - Longest wait times: 518, 208, 173, 170, 168
- Gold Coast University
 - Shortest wait times: 0, 0, 0, 0, 0
 - Longest wait times: 373, 358, 353, 315, 313
- Gympie
 - Shortest wait times: 0, 0, 0, 0, 0
 - Longest wait times: 431, 426, 399, 389, 349
- Hervey Bay
 - Shortest wait times: 0, 0, 0, 0, 0
 - Longest wait times: 648, 491, 479, 386, 380
- Ipswich
 - Shortest wait times: 0, 0, 0, 0, 0
 - Longest wait times: 386, 343, 322, 319, 298
- Logan
 - Shortest wait times: 0, 0, 0, 0, 0
 - Longest wait times: 502, 388, 376, 371, 365
- Mackay
 - Shortest wait times: 0, 0, 0, 0, 0
 - Longest wait times: 327, 198, 198, 194, 173
- Maryborough
 - Shortest wait times: 0, 0, 0, 0, 0
 - Longest wait times: 257, 250, 244, 234, 233
- Mater Adult
 - Shortest wait times: 0, 0, 0, 0, 0
 - Longest wait times: 375, 356, 345, 345, 333
- Mount Isa
 - Shortest wait times: 0, 0, 0, 0, 0
 - Longest wait times: 197, 189, 188, 185, 182
- Nambour
 - Shortest wait times: 0, 0, 0, 0, 0
 - Longest wait times: 128, 123, 115, 110, 108
- Prince Charles
 - Shortest wait times: 0, 0, 0, 0, 0
 - Longest wait times: 313, 309, 299, 296, 294
- Princess Alexandra
 - Shortest wait times: 0, 0, 0, 0, 0
 - Longest wait times: 401, 389, 323, 300, 292

- Queen Elizabeth II
 - Shortest wait times: 0, 0, 0, 0,
 - Longest wait times: 302, 293, 267, 267, 264
- Queensland Children's
 - Shortest wait times: 0, 0, 0, 0, 0
 - Longest wait times: 237, 227, 218, 217, 192
- Redcliffe
 - Shortest wait times: 0, 0, 0, 0, 0
 - Longest wait times: 562, 386, 334, 316, 306
- Redland
 - Shortest wait times: 0, 0, 0, 0, 0
 - Longest wait times: 365, 351, 347, 337, 332
- Robina
 - Shortest wait times: 0, 0, 0, 1, 1
 - Longest wait times: 319, 292, 288, 285, 284
- Rockhampton
 - Shortest wait times: 0, 0, 0, 0, 0
 - Longest wait times: 533, 401, 391, 353, 349
- Royal Brisbane & Women's
 - Shortest wait times: 0, 0, 0, 0, 0
 - Longest wait times: 434, 420, 331, 322, 309
- Sunshine Coast University
 - Shortest wait times: 0, 0, 0, 0, 0
 - Longest wait times: 240, 223, 223, 207, 194
- Toowoomba
 - Shortest wait times: 0, 0, 0, 0, 0
 - Longest wait times: 383, 374, 374, 373, 366
- Townsville
 - Shortest wait times: 0, 0, 0, 0, 0
 - Longest wait: 424, 399, 313, 283, 272

October 2023:

- Bundaberg
 - Shortest wait times: 0, 0, 0, 0, 0
 - Longest wait times: 608, 559, 466, 367, 365
- Caboolture
 - Shortest wait times: 0, 0, 0, 0, 0
 - Longest wait times: 352, 312, 302, 298, 277
- Cairns
 - Shortest wait times: 0, 0, 0, 0, 0
 - Longest wait times: 298, 292, 271, 239, 238
- Gladstone
 - Shortest wait times: 0, 0, 0, 0, 0
 - Longest wait times: 247, 216, 207, 207, 197
- Gold Coast University
 - Shortest wait times: 0, 0, 0, 0, 0
 - Longest wait times: 362, 311, 294, 287, 265
- Gympie
 - Shortest wait times: 0, 0, 0, 0, 0
 - Longest wait times: 542, 517, 474, 438, 396
- Hervey Bay
 - Shortest wait times: 0, 0, 0, 0, 0
 - Longest wait times: 547, 420, 403, 390, 364
- Ipswich
 - Shortest wait times: 0, 0, 0, 0, 0
 - Longest wait times: 417, 398, 390, 384, 382
- Logan
 - Shortest wait times: 0, 0, 0, 0, 0
 - Longest wait times: 536, 485, 463, 461, 461
- Mackay
 - Shortest wait times: 0, 0, 0, 0, 0
 - Longest wait times: 298, 185, 182, 171, 170
- Maryborough
 - Shortest wait times: 0, 0, 0, 0, 0
 - Longest wait times: 298, 262, 252, 239, 237
- Mater Adult
 - Shortest wait times: 0, 0, 0, 0, 0
 - Longest wait times: 256, 256, 254, 227, 227
- Mount Isa
 - Shortest wait times: 0, 0, 0, 0, 0
 - Longest wait times: 196, 162, 161, 148, 145
- Nambour
 - Shortest wait times: 0, 0, 0, 0, 0
 - Longest wait times: 137, 132, 131, 130, 110
- Prince Charles
 - Shortest wait times: 0, 0, 0, 0, 0
 - Longest wait times: 411, 371, 358, 335, 329
- Princess Alexandra
 - Shortest wait times: 0, 0, 0, 0, 0
 - Longest wait times: 388, 356, 351, 351, 345

- Queen Elizabeth II
 - Shortest wait times: 0, 0, 0, 1, 1
 - Longest wait times: 408, 382, 351, 312, 306
- Queensland Children's
 - Shortest wait times: 0, 0, 0, 0, 0
 - Longest wait times: 342, 292, 288, 267, 253
- Redcliffe
 - Shortest wait times: 0, 0, 0, 0, 0
 - Longest wait times: 416, 381, 373, 365, 360
- Redland
 - Shortest wait times: 0, 0, 0, 0, 0
 - Longest wait times: 437, 331, 296, 283, 280
- Robina
 - Shortest wait times: 0, 0, 0, 0, 0
 - Longest wait times: 520, 321, 307, 285, 283
- Rockhampton
 - Shortest wait times: 0, 0, 0, 0, 0
 - Longest wait times: 645, 474, 391, 352, 345
- Royal Brisbane & Women's
 - Shortest wait times: 0, 0, 0, 0, 0
 - Longest wait times: 434, 381, 332, 330, 329
- Sunshine Coast University
 - Shortest wait times: 0, 0, 0, 0, 0
 - Longest wait times: 227, 227, 225, 206, 200
- Toowoomba
 - Shortest wait times: 0, 0, 0, 0, 0
 - Longest wait times: 444, 439, 430, 403, 393
- Townsville
 - Shortest wait times: 0, 0, 0, 0, 0
 - Longest wait: 377, 329, 327, 311, 304