

Question on Notice

No. 1535

Asked on 28 November 2023

MS A CAMM asked the Minister for Child Safety and Minister for Seniors and Disability Services (HON C CRAWFORD)—

QUESTION

With reference to investigations and assessments not commenced within timeframes—

Will the Minister provide (reported separately by year) for the last five years (a) the average hours they were commenced in (i) for 24-hour timeframe investigations, (ii) for 5-day timeframe investigations and (iii) for 10-day timeframe investigations and (b) the longest time taken to commence an investigation (i) for 24-hour timeframe investigations, (ii) for 5-day timeframe investigations and (iii) for 10-day timeframe investigations?

ANSWER

Data on the average hours to commence Investigation and Assessments not commenced within timeframe, and the longest time taken to commence Investigation and Assessments not commenced within timeframe, are not Department of Child Safety, Seniors and Disability Services' (DCSSDS) corporate measures.

Providing the data requested would require the development of new performance measures including establishing counting rules, data validation, testing and approval.

DCSSDS publicly reports over 120 measures regarding the performance of the family support and child protection system on its *Our Performance* website. Data is updated every quarter.

In regard to Investigation and Assessments, DCSSDS measures and reports Investigation and Assessments commenced in accordance with the practice and timeframes set out in the Child Safety Practice Manual.

The latest data is for the year ending 30 June 2023 and can be accessed via the *Our Performance* website at www.performance.cyjma.qld.gov.au.