

QUESTION ON NOTICE

No. 1486

asked on Thursday, 16 November 2023

MR L MILLAR ASKED THE MINISTER FOR RESOURCES (HON S STEWART)—

QUESTION:

Will the Minister advise when full counter services will be restored at the department's Emerald office now that the pandemic is over?

ANSWER:

Counter services have been offered by the Department of Resources' Emerald office, during and since the pandemic.

From 14 July 2020, operating hours for the department's Emerald counter were slightly modified from 8:30 am to 4:30 pm Monday to Friday to 9 am to 4 pm Monday to Friday to provide our customers with improved consistency of departmental product sales and services with other counters across the state.

This change was publicly communicated at the time and the Emerald counter continues to be open to the community from 9 am to 4 pm Monday to Friday.