

**Question on Notice**

**No. 1455**

**Asked on 15 November 2023**

**MR T WATTS** ASKED THE MINISTER FOR POLICE AND CORRECTIVE SERVICES AND MINISTER FOR FIRE AND EMERGENCY SERVICES (HON M RYAN) —

**QUESTION:**

Will the Minister advise from 2017 (reported quarterly by location) the QFES average response time to jobs in the suburbs of Highfields, Meringandan, Meringandan West, Kleinton, Cawdor, Lilyvale, Cabarlah, Birnam, Gowrie Junction and Woolmer?

**ANSWER:**

I am advised that Queensland Fire and Emergency Services (QFES) only provides response times to structure fires, not other incidents.

This reporting is based on national standards and are available publicly through annual Reporting on Government Services (ROGS) as times within the 90<sup>th</sup> and 50<sup>th</sup> percentile.

These response times are measured from either alarm time, or incident verification time, to the time of arrival of the first attending appliance at the incident.

I am advised by QFES that for the period of 2017-18 to 2022-23, there were a total of 14 structure fire incidents occurring within the requested suburbs: one in Gowrie Junction, one in Kleinton, two in Cabarlah and 10 in Highfields.

Due to the low number of structure fires in the suburbs sought by the Member, QFES has advised they do not have statistically valid data to make an accurate assessment within their approved standards of reporting with the exception of Highfields, where since 2017 the 90th percentile response times was 12.5 minutes and the 50th percentile was 10.3 minutes. Similarly, I am advised by QFES that due to the small number of structure fires in Highfields, QFES is not able to provide statistically valid quarterly figures.