

**Question on Notice**  
**No. 1429**  
**Asked on 15 November 2023**

**Ms F Simpson** asked Premier and Minister for the Olympic and Paralympic Games (Hon. A Palaszczuk)—

QUESTION:

Will the Premier advise the date when Queenslanders will be able to lodge a complaint with the Complaints Clearing House as recommended in the Coaldrake Report and if the Clearing House will publicly and regularly report on the number and nature of complaints it receives?

ANSWER:

As announced on 18 September 2023, our Government will implement the clearinghouse in conjunction with other enhanced integrity measures.

Retired District Court judge, Mr Michael Forde, has commenced as the independent, eminent person to oversee the development of the complaints clearinghouse. Mr Forde will chair the new Complaints Oversight Board, which includes heads of key integrity bodies.

I understand that the first meeting of the Complaints Oversight Board was held on 4 December 2023.

I am advised that to inform the design of the complaints clearinghouse, Mr Forde will prioritise reviewing the work done to date on complaints reforms. Mr Forde will provide options for a clearinghouse to the Government in the first half of 2024.

This is a large and complex activity and, as noted by Professor Coaldrake, it will take time to get right.