

## **Question on Notice**

**No. 1385**

**Asked on 26 October 2023**

**DR M ROBINSON** ASKED MINISTER FOR HEALTH, MENTAL HEALTH AND AMBULANCE SERVICES AND MINISTER FOR WOMEN (HON S FENTIMAN)—

### **QUESTION**

With reference to ambulance ramping being an ongoing issue at Redland Hospital and emergency calls for ambulance assistance cannot always be met within acceptable timeframes—

Will the Minister advise when additional ambulance resources will be made available to service the growing Redland City region?

### **ANSWER**

The Queensland Ambulance Service (QAS) is the busiest, and among the fastest, ambulance services in the country, and is the only mainland service that is free – which will never change under the Palaszczuk Government.

In the September 2023 quarter, 50 per cent of the most critical patients were responded to by paramedics in just over eight minutes, and 90 per cent in approximately 17 minutes.

Since 2015, we have hired more than 1,300 additional frontline ambulance workers across Queensland.

Of those additional staff, Metro South Region has received an additional 400 full-time equivalent (FTE) frontline ambulance positions, including 60 allocated to stations within Redland City. In addition, there are more operational response vehicles on the road in the Metro South Region with 222 new and replacement vehicles deployed since 2015.

Our most recent intake of 200 additional ambulance personnel saw 59 more frontline ambulance positions allocated to the Metro South region.

The QAS leverages sophisticated real-time technology, such as the Live Move-Up Module (LiveMUM), to dynamically deploy paramedics to where they are needed most, rather than from the station to which they are assigned.