

QUESTION ON NOTICE

No. 1340

asked on Wednesday, 25 October 2023

MR B MICKELBERG ASKED MINISTER FOR EMPLOYMENT AND SMALL BUSINESS, MINISTER FOR TRAINING AND SKILLS DEVELOPMENT AND MINISTER FOR YOUTH JUSTICE (HON D FARMER)

QUESTION:

With reference to the delivery of vocational education and training by State Government funded Skills Assured Suppliers (SAS) for the period commencing 1 July 2020 to 25 October 2023—

Will the Minister advise in relation to the following qualifications (i) Certificate IV in Leadership and Management, (ii) Certificate II in Retail Services and (iii) Certificate III in Retail Services (reported separately by SAS provider) (a) the number of subsidised qualifications successfully delivered by SAS providers and (b) the number of withdrawn/discontinued claims for payment made to SAS?

ANSWER:

The Skills Assure Supplier (SAS) system provides a central register of pre-approved registered training organisations (RTOs) for the delivery of training and assessment services subsidised by the Department of Youth Justice, Employment, Small Business and Training.

In response to the Member's question regarding (i), (ii), and (iii), information is provided in following:

a) 3922 qualifications (representing 42,567 competencies) have been awarded by SAS to government funded students under the User Choice and Queensland VET Investment programs in Certificate IV in Leadership Management, Certificate II in Retail Services and Certificate III in Retail Services since 1 July 2020 including:

- ALPA had two Certificate II in Retail Services qualification completions and 12 Certificate III in Retail qualification completions.
- ARA Retail Institute had 176 Certificate II in Retail Services qualification completions and 108 Certificate III in Retail qualification completions.
- Allara Learning had two Certificate III in Retail qualification completions.
- Asset Training Australia had 14 Certificate III in Retail qualification completions.
- Axiom College had 46 Certificate II in Retail Services qualification completions and 109 Certificate III in Retail qualification completions.
- Brisbane Business and Hospitality Training had four Certificate II in Retail Services qualification completions and 15 Certificate III in Retail qualification completions.

- Business Success Group Pty Ltd had 116 Certificate II in Retail Services qualification completions and four Certificate III in Retail qualification completions.
- CLB Training & Development Pty Ltd had 46 Certificate III in Retail qualification completions.
- CQ University Australia had one Certificate IV in Leadership and Management qualification completions.
- CVM Academy had seven Certificate III in Retail qualification completions.
- Challenge Employment & Training Ltd had four Certificate II in Retail Services qualification completions.
- College Australia had 17 Certificate II in Retail Services qualification completions and 20 Certificate III in Retail qualification completions.
- Cornzal Pty Ltd had 17 Certificate III in Retail qualification completions.
- Dynamic Learning Services had nine Certificate III in Retail qualification completions.
- Designer Life had 208 Certificate II in Retail Services qualification completions and 24 Certificate III in Retail qualification completions.
- Drakes Enterprise Training had 41 Certificate III in Retail qualification completions.
- Flexible Training Solutions Pty Ltd had 28 Certificate III in Retail qualification completions.
- Foot in the Door Training had 72 Certificate III in Retail qualification completions.
- Help Enterprises had five Certificate III in Retail qualification completions.
- Look Now Training had one Certificate II in Retail Services qualification completions.
- Matters In Gray Training Organisation had 16 Certificate III in Retail qualification completions.
- McDonald's Australia Ltd had 38 Certificate II in Retail Services qualification completions and 1889 Certificate III in Retail qualification completions.
- National Retail Association Limited had 196 Certificate II in Retail Services qualification completions and 195 Certificate III in Retail qualification completions.
- Orion Training had one Certificate III in Retail qualification completions.
- Prestige Service Training had 18 Certificate II in Retail Services qualification completions and two Certificate III in Retail qualification completions.
- Regional Training Services Qld had 15 Certificate II in Retail Services qualification completions and 71 Certificate III in Retail qualification completions.
- SkillCentred had one Certificate II in Retail Services qualification completions.
- Strategix Training had 33 Certificate III in Retail qualification completions.
- TAFE Queensland had seven Certificate III in Retail qualification completions and 46 Certificate IV in Leadership and Management qualification completions.

- The Australian Retail College had 45 Certificate II in Retail Services qualification completions and 62 Certificate III in Retail qualification completions.
- TURSA Employment & Training had two Certificate III in Retail qualification completions.
- Tactical Training Group Pty Ltd had one Certificate II in Retail Services qualification completions and seven Certificate III in Retail qualification completions.
- Target Training had two Certificate III in Retail qualification completions.
- Workplace Training Strategies Business Trust had one Certificate II in Retail Services qualification completions and 18 Certificate III in Retail qualification completions.
- Yalga-Binbi Institute for Community Development Aboriginal and Torres Strait Islanders Corporation had 148 Certificate II in Retail Services qualification completions.

b) 3191 units of competency have been paid for withdrawn claims in these qualifications. This is not indicative of the number of students who have withdrawn from these qualifications as the students may have withdrawn from the unit of competency to select an alternate elective, continued training with another SAS or have withdrawn from the unit temporarily and returned at a later date to complete the qualification.

Unit withdrawals by SAS include:

- ALPA had three Certificate III in Retail unit withdrawals.
- ARA Retail Institute had 49 Certificate II in Retail Services unit withdrawals and 80 Certificate III in Retail unit withdrawals.
- Axiom College had 33 Certificate II in Retail Services unit withdrawals and 140 Certificate III in Retail unit withdrawals.
- Business Success Group Pty Ltd had six Certificate III in Retail unit withdrawals.
- Challenge Employment & Training Ltd had five Certificate II in Retail Services unit withdrawals.
- CLB Training & Development Pty Ltd had 277 Certificate III in Retail unit withdrawals.
- CQUniversity Australia had 52 Certificate IV in Leadership and Management unit withdrawals.
- CVM Academy had 118 Certificate III in Retail unit withdrawals.
- Designer Life had 16 Certificate II in Retail Services unit withdrawals and 20 Certificate III in Retail unit withdrawals.
- Drakes Enterprise Training had 11 Certificate III in Retail unit withdrawals.
- Dynamic Learning Services had two Certificate III in Retail unit withdrawals.
- Flexible Training Solutions Pty Ltd had 94 Certificate III in Retail unit withdrawals.
- Foot in the Door Training had 13 Certificate III in Retail unit withdrawals.
- Help Enterprises had 11 Certificate III in Retail unit withdrawals.
- McDonald's Australia Ltd had nine Certificate II in Retail Services unit withdrawals and 1721 Certificate III in Retail unit withdrawals.

- National Retail Association Limited had 100 Certificate II in Retail Services unit withdrawals and 18 Certificate III in Retail unit withdrawals.
- Prestige Service Training had two Certificate II in Retail Services unit withdrawals.
- Strategix Training had 62 Certificate III in Retail unit withdrawals.
- Tactical Training Group Pty Ltd had six Certificate III in Retail unit withdrawals.
- TAFE Queensland had seven Certificate III in Retail unit withdrawals and 154 Certificate IV in Leadership and Management unit withdrawals.
- The Australian Retail College had 30 Certificate II in Retail Services unit withdrawals and 146 Certificate III in Retail unit withdrawals.
- TURSA Employment and Training had one Certificate II in Retail Services unit withdrawals.
- Workplace Training Strategies Business Trust had five Certificate III in Retail unit withdrawals.