

Question on Notice

No. 1313

Asked on 25 October 2023

MR S BENNETT ASKED MINISTER FOR TRANSPORT AND MAIN ROADS AND MINISTER FOR DIGITAL SERVICES (HON M BAILEY)—

QUESTION:

Will the Minister advise (a) the reason for the delay in the planned roll-out by Translink of the Go Card ticket system on buses in Bundaberg and surrounding suburbs and (b) the timeline for the introduction of the Go Card system on Bundaberg buses?

ANSWER:

I thank the Member for Burnett for the question.

- (a) The Palaszczuk Government is investing \$371 million to deliver a new Smart Ticketing system that will be available across Queensland, including in Bundaberg. The current *go* card-based system is nearly 20 years old, meaning the system and equipment does not have the capability to evolve with changing technology and customer needs. Accordingly, there is no plan to implement the *go* card in new areas.
- (b) There is no timeline for the introduction of the *go* card system. Instead, the rollout of the new Smart Ticketing system is already underway. The Smart Ticketing system is bringing 18 different payment systems across the regional bus network together into a single state-wide system, allowing commuters to pay their fare with their debit or credit cards, or even their smart phone or smart watch.