

Question on Notice

No. 1217

Asked on 11 October 2023

MR J KRAUSE ASKED MINISTER FOR HEALTH, MENTAL HEALTH AND AMBULANCE SERVICES AND MINISTER FOR WOMEN (HON S FENTIMAN)—

QUESTION

With reference to the Palaszczuk Government's Satellite Hospital program's Minor Accident and Injury clinics—

Will the Minister provide the following information for the Caboolture, Ripley and Redland Satellite Hospital (reported separately by each facility) for the month of September (a) number of attendances (reported separately by Australian Triage Scale Category), (b) percentage of patients seen within clinically recommended time (reported separately by Australian Triage Scale Category), (c) of those patients not seen within clinically recommended times, the five longest wait times faced by a patient and (d) the number of patients who did not wait for treatment?

ANSWER

Queensland's health system, like health systems across the world, is experiencing a range of pressures, from a growing and ageing population, to a lack of access to primary care.

That's why the Palaszczuk Government is delivering new ways for people to access healthcare, like our nation-leading Satellite Hospital program.

Since July this year, three of seven Satellite Hospitals have opened at Caboolture, Ripley, and Redland, so more Queenslanders can access free, high-quality care close to home.

Since they opened, our Satellite Hospitals have seen 5,692 patients.

The below table shows the number of patients who presented to each Satellite Hospital in September 2023, by ATS Category:

Satellite Hospital – September 2023 in month			
ATS Category	Caboolture	Ripley	Redland
1	1	0	1
2	48	37	36
3	344	357	217
4	811	943	671
5	285	268	240
TOTAL	1,489	1,605	1,165

Notably, throughout September, each of the Satellite Hospital Minor Injury and Illness Clinic saw more low acuity (Category 4 and 5) patients than respective nearby emergency departments.

In addition, each of the relevant emergency departments have seen marked reductions in the number of low acuity patients since Satellite Hospitals have opened.

These are promising early signs that our nation-leading Satellite Hospital program is working to deliver healthcare to Queenslanders, and relieving pressures on our busy emergency departments.

I am advised that due to the staged implementation of Satellite Hospitals and relevant reporting, the department does not currently have access to information regarding the percentage of patients seen within clinically recommended time and does not have access to the five longest wait times faced by a patient not seen within clinically recommended times.

101 patients did not wait for treatment at Caboolture Satellite Hospital, 30 patients did not wait for treatment at Ripley Satellite Hospital, and 37 patients did not wait for treatment at Redland Satellite Hospital.