

Question on Notice

No. 1191

Asked on 11 October 2023

MS R BATES ASKED MINISTER FOR HEALTH, MENTAL HEALTH AND AMBULANCE SERVICES AND MINISTER FOR WOMEN (HON S FENTIMAN)—

QUESTION

With reference to answer to Question on Notice No. 51 of 2022—

Will the Minister provide the five longest Patient Off Stretcher Times for each of Queensland's 26 reporting hospitals for the following calendar months (a) April 2023, (b) May 2023, (c) June 2023, (d) July 2023, (e) August 2023 and (f) September 2023

ANSWER

The Queensland Ambulance Service (QAS) is the busiest ambulance service in the country, responding to 1.2 million incidents a year. It is the only mainland service that is free, which will never change under the Palaszczuk Government.

The hard work of our paramedics, as well as that of our amazing Emergency Department (ED) staff, means that the statewide median ED waiting time is 15 minutes.

Since 2015, we have employed more than 1,300 additional frontline ambulance staff. As a result of our investments, we have been able to ensure that more than 90 per cent of 000 calls are answered within 10 seconds, and 90 per cent of the most critical incidents are attended in approximately 17 minutes.

QAS provides Patient Off-Stretcher Time (POST) data for Queensland Health's approved key performance measure, as detailed in the Service Delivery Statement.

The data provided in this response is based on point in time reporting by paramedics while they are caring for patients.

While every effort is made to ensure the validity of data prior to publication, data sets will inevitably include errors arising from manual input, as well as outliers which do not accurately reflect trends. To individually verify each instance requires a manual process.

Due to the collection process for these data, the below figures will be indicative of the time an ambulance vehicle was located at one of the public emergency departments and may not necessarily indicate a POST marker.

I have asked the Department to consider how to best publish meaningful data about the longest waits that patients might experience at our emergency departments,

without relying on single points of data which have been recorded while frontline staff are caring for patients.

I refer the Member Question on Notice 891-2023 which provides April 2023 data.

The data below reflects the five longest times by hospital, for Queensland Health's reportable hospitals for May 2023 through to September 2023.

May 2023 – State-wide median POST is 28 minutes

- Bundaberg Hospital - 229, 227, 216, 213, 213 (median POST is 25 minutes)
- Caboolture Hospital – 292, 286, 270, 269, 255 (median POST is 35 minutes)
- Cairns Base Hospital – 169, 151, 148, 147, 146 (median POST is 20 minutes)
- Gladstone Hospital – 173, 138, 138, 135, 124 (median POST is 16 minutes)
- Gold Coast Hospital Robina Campus – 165, 164, 154, 136, 129 (median POST is 29 minutes)
- Gold Coast University Hospital – 269, 255, 221, 185, 182 (median POST is 29 minutes)
- Gympie Hospital – 248, 179, 175, 171, 171 (median POST is 19 minutes)
- Hervey Bay Hospital – 237, 210, 164, 144, 141 (median POST is 23 minutes)
- Ipswich Hospital – 472, 465, 445, 434, 419 (median POST is 39 minutes)
- Logan Hospital – 416, 407, 380, 376, 371 (median POST is 45 minutes)
- Mackay Base Hospital – 230, 190, 174, 168, 167 (median POST is 25 minutes)
- Maryborough Hospital – 139, 136, 108, 103, 96 (median POST is 16 minutes)
- Mater Adults Hospital – 411, 382, 355, 338, 325 (median POST is 37 minutes)
- Mount Isa Base Hospital – 65, 63, 62, 59, 58 (median POST is 10 minutes)
- Nambour Hospital – 187, 172, 156, 152, 142 (median POST is 27 minutes)
- Prince Charles Hospital – 198, 179, 177, 168, 164 (median POST is 32 minutes)
- Princess Alexandra Hospital – 529, 487, 474, 453, 444 (median POST is 37 minutes)
- Queensland Children's Hospital – 142, 136, 134, 126, 121 (median POST is 21 minutes)
- Queen Elizabeth Hospital – 362, 358, 343, 341, 322 (median POST is 45 minutes)
- Redcliffe Hospital – 279, 200, 189, 185, 184 (median POST is 34 minutes)
- Redlands Hospital – 586, 528, 384, 353, 324 (median POST is 43 minutes)
- Rockhampton Hospital – 332, 289, 276, 252, 248 (median POST is 34 minutes)
- Royal Brisbane and Women's Hospital – 252, 247, 219, 212, 207 (median POST is 31 minutes)
- Sunshine Coast University Hospital – 195, 172, 167, 164, 163 (median POST is 26 minutes)
- Toowoomba Base Hospital – 282, 224, 216, 213, 207 (median POST is 23 minutes)
- Townsville University Hospital – 116, 103, 98, 91, 91 (median POST is 16 minutes)

June 2023 – State-wide median POST is 27 minutes

- Bundaberg Hospital – 229, 205, 178, 165, 162 (median POST is 24 minutes)
- Caboolture Hospital – 334, 304, 265, 264, 264 (median POST is 38 minutes)
- Cairns Base Hospital – 218, 201, 194, 161, 153 (median POST is 19 minutes)
- Gladstone Hospital – 180, 128, 124, 122, 118 (median POST is 15 minutes)
- Gold Coast Hospital Robina Campus – 206, 185, 168, 163, 161 (median POST is 29 minutes)
- Gold Coast University Hospital – 204, 185, 183, 169, 166 (median POST is 28 minutes)
- Gympie Hospital – 190, 170, 161, 154, 153 (median POST is 23 minutes)
- Hervey Bay Hospital – 188, 181, 168, 167, 165 (median POST is 24 minutes)
- Ipswich Hospital – 594, 497, 494, 489, 483 (median POST is 40 minutes)
- Logan Hospital – 485, 442, 433, 388, 386 (median POST is 47 minutes)
- Mackay Base Hospital – 224, 194, 182, 177, 174 (median POST is 24 minutes)
- Maryborough Hospital – 156, 152, 130, 129, 124 (median POST is 16 minutes)
- Mater Adults Hospital – 362, 354, 347, 314, 305 (median POST is 39 minutes)
- Mount Isa Base Hospital – 58, 58, 54, 53, 53 (median POST is 9 minutes)
- Nambour Hospital – 190, 190, 149, 142, 138 (median POST is 25 minutes)
- Prince Charles Hospital – 199, 195, 194, 181, 171 (median POST is 31 minutes)
- Princess Alexandra Hospital – 516, 468, 428, 401, 389 (median POST is 36 minutes)
- Queensland Children's Hospital – 162, 140, 139, 137, 127 (median POST is 20 minutes)
- Queen Elizabeth Hospital – 425, 395, 341, 340, 339 (median POST is 47 minutes)
- Redcliffe Hospital – 220, 212, 212, 197, 194 (median POST is 35 minutes)
- Redlands Hospital – 410, 327, 310, 302, 290 (median POST is 44 minutes)
- Rockhampton Hospital – 378, 331, 287, 272, 261 (median POST is 33 minutes)
- Royal Brisbane and Women's Hospital – 273, 268, 255, 246, 237 (median POST is 33 minutes)
- Sunshine Coast University Hospital – 188, 177, 169, 150, 140 (median POST is 24 minutes)
- Toowoomba Base Hospital – 333, 281, 205, 176, 173 (median POST is 22 minutes)
- Townsville University Hospital – 97, 94, 92, 92, 87 (median POST is 17 minutes)

July 2023 – State-wide median POST is 27 minutes

- Bundaberg Hospital - 186, 183, 174, 166, 165 (median POST is 23 minutes)
- Caboolture Hospital – 519, 321, 316, 288, 276 (median POST is 33 minutes)
- Cairns Base Hospital – 336, 318, 241, 174, 161 (median POST is 17 minutes)
- Gladstone Hospital – 148, 148, 148, 131, 108 (median POST is 15 minutes)

- Gold Coast Hospital Robina Campus – 207, 186, 186, 181, 172 (median POST is 29 minutes)
- Gold Coast University Hospital – 305, 264, 245, 238, 215 (median POST is 29 minutes)
- Gympie Hospital – 189, 187, 165, 158, 152 (median POST is 21 minutes)
- Hervey Bay Hospital – 227, 227, 189, 183, 157 (median POST is 24 minutes)
- Ipswich Hospital – 592, 514, 474, 428, 417 (median POST is 39 minutes)
- Logan Hospital – 496, 459, 422, 421, 400 (median POST is 45 minutes)
- Mackay Base Hospital – 181, 168, 162, 161, 160 (median POST is 24 minutes)
- Maryborough Hospital – 122, 101, 100, 93, 91 (median POST is 16 minutes)
- Mater Adults Hospital – 401, 401, 395, 364, 361 (median POST is 38 minutes)
- Mount Isa Base Hospital – 88, 72, 69, 63, 61 (median POST is 10 minutes)
- Nambour Hospital – 189, 185, 183, 173, 172 (median POST is 25 minutes)
- Prince Charles Hospital – 215, 204, 179, 172, 172 (median POST is 30 minutes)
- Princess Alexandra Hospital – 529, 503, 499, 440, 431 (median POST is 37 minutes)
- Queensland Children's Hospital – 151, 139, 138, 137, 137 (median POST is 19 minutes)
- Queen Elizabeth Hospital – 336, 327, 324, 310, 306 (median POST is 39 minutes)
- Redcliffe Hospital – 387, 242, 237, 223, 209 (median POST is 35 minutes)
- Redlands Hospital – 512, 348, 345, 304, 303 (median POST is 46 minutes)
- Rockhampton Hospital – 358, 350, 316, 315, 313 (median POST is 34 minutes)
- Royal Brisbane and Women's Hospital – 253, 216, 200, 195, 190 (median POST is 33 minutes)
- Sunshine Coast University Hospital – 249, 203, 188, 187, 178 (median POST is 25 minutes)
- Toowoomba Base Hospital – 252, 248, 211, 197, 183 (median POST is 21 minutes)
- Townsville University Hospital – 122, 112, 102, 99, 92 (median POST is 16 minutes)

August 2023 – State-wide median POST is 27 minutes

- Bundaberg Hospital – 201, 195, 188, 165, 147 (median POST is 23 minutes)
- Caboolture Hospital – 366, 244, 241, 232, 230 (median POST is 29 minutes)
- Cairns Base Hospital – 244, 239, 216, 211, 177 (median POST is 22 minutes)
- Gladstone Hospital – 151, 124, 120, 112, 112 (median POST is 16 minutes)
- Gold Coast Hospital Robina Campus – 162, 148, 143, 133, 129 (median POST is 27 minutes)
- Gold Coast University Hospital – 204, 187, 171, 163, 156 (median POST is 27 minutes)
- Gympie Hospital – 145, 142, 125, 118, 109 (median POST is 20 minutes)
- Hervey Bay Hospital – 302, 259, 209, 194, 173 (median POST is 25 minutes)
- Ipswich Hospital – 418, 402, 401, 386, 376 (median POST is 36 minutes)

- Logan Hospital – 475, 473, 465, 415, 409 (median POST is 44 minutes)
- Mackay Base Hospital – 231, 223, 219, 192, 192 (median POST is 25 minutes)
- Maryborough Hospital – 137, 107, 103, 103, 101 (median POST is 17 minutes)
- Mater Adults Hospital – 509, 444, 436, 418, 347 (median POST is 34 minutes)
- Mount Isa Base Hospital – 71, 67, 64, 62, 54 (median POST is 11 minutes)
- Nambour Hospital – 144, 140, 129, 128, 121 (median POST is 25 minutes)
- Prince Charles Hospital – 192, 163, 162, 160, 158 (median POST is 32 minutes)
- Princess Alexandra Hospital – 477, 446, 419, 391, 386 (median POST is 34 minutes)
- Queensland Children's Hospital – 151, 146, 136, 129, 127 (median POST is 21 minutes)
- Queen Elizabeth Hospital – 373, 360, 345, 335, 330 (median POST is 38 minutes)
- Redcliffe Hospital – 280, 271, 257, 236, 218 (median POST is 32 minutes)
- Redlands Hospital – 520, 446, 439, 376, 340 (median POST is 45 minutes)
- Rockhampton Hospital – 311, 300, 295, 276, 257 (median POST is 34 minutes)
- Royal Brisbane and Women's Hospital – 271, 222, 212, 210, 209 (median POST is 33 minutes)
- Sunshine Coast University Hospital – 226, 196, 141, 120, 119 (median POST is 24 minutes)
- Toowoomba Base Hospital – 215, 177, 171, 170, 152 (median POST is 20 minutes)
- Townsville University Hospital – 187, 154, 148, 148, 138 (median POST is 17 minutes)

September 2023 – State-wide median POST is 26 minutes

- Bundaberg Hospital – 282, 236, 187, 156, 151 (median POST is 23 minutes)
- Caboolture Hospital – 371, 313, 294, 267, 256 (median POST is 28 minutes)
- Cairns Base Hospital – 231, 190, 174, 171, 165 (median POST is 23 minutes)
- Gladstone Hospital – 128, 126, 126, 125, 120 (median POST is 16 minutes)
- Gold Coast Hospital Robina Campus – 172, 169, 164, 154, 149 (median POST is 27 minutes)
- Gold Coast University Hospital – 188, 159, 158, 149, 145 (median POST is 26 minutes)
- Gympie Hospital – 189, 172, 171, 170, 168 (median POST is 21 minutes)
- Hervey Bay Hospital – 203, 195, 191, 182, 174 (median POST is 24 minutes)
- Ipswich Hospital – 472, 351, 337, 332, 329 (median POST is 35 minutes)
- Logan Hospital – 486, 413, 359, 315, 314 (median POST is 37 minutes)
- Mackay Base Hospital – 324, 280, 225, 217, 212 (median POST is 23 minutes)
- Maryborough Hospital – 153, 140, 93, 76, 76 (median POST is 16 minutes)

- Mater Adults Hospital – 418, 375, 373, 314, 312 (median POST is 27 minutes)
- Mount Isa Base Hospital – 129, 128, 66, 63, 57 (median POST is 11 minutes)
- Nambour Hospital – 173, 169, 145, 140, 126 (median POST is 25 minutes)
- Prince Charles Hospital – 212, 188, 165, 158, 151 (median POST is 29 minutes)
- Princess Alexandra Hospital – 336, 333, 324, 311, 308 (median POST is 29 minutes)
- Queensland Children's Hospital – 160, 122, 120, 115, 113 (median POST is 20 minutes)
- Queen Elizabeth Hospital – 327, 304, 264, 255, 251 (median POST is 32 minutes)
- Redcliffe Hospital – 233, 226, 200, 163, 163 (median POST is 30 minutes)
- Redlands Hospital – 431, 376, 365, 355, 339 (median POST is 35 minutes)
- Rockhampton Hospital – 219, 214, 211, 193, 191 (median POST is 26 minutes)
- Royal Brisbane and Women's Hospital – 265, 239, 229, 225, 220 (median POST 33 minutes)
- Sunshine Coast University Hospital – 167, 151, 146, 138, 138 (median POST is 23 minutes)
- Toowoomba Base Hospital – 199, 183, 156, 141, 139 (median POST is 21 minutes)
- Townsville University Hospital – 188, 161, 137, 123, 107 (median POST is 17 minutes)

*Note: Data is point-in-time and subject to change as records become available for reporting. Figures have been rounded to whole numbers, which may reflect the same number and different ranks (i.e., 92.1 and 91.9 have both rounded to 92)