

Question on Notice

No. 973

Asked on 1 September 2022

MR B MICKELBERG ASKED THE MINISTER FOR POLICE AND CORRECTIVE SERVICES AND MINISTER FOR FIRE AND EMERGENCY SERVICES (HON M RYAN)

QUESTION:

Will the Minister advise the response times, from time of call received to logged arrival, for Queensland Fire and Emergency Service trucks to attend fires and other emergency incidents for the 2020-21 and 2021-22 financial years (reported separately for suburb and financial year) for (a) Palmview, (b) Sippy Downs, (c) Mountain Creek, (d) Buderim, (e) Tanawha and (f) Mons?

ANSWER:

I am advised that Queensland Fire and Emergency Services (QFES) only provides response times to structure fires, not other incidents.

This reporting is based on national standards and are available publicly through annual Reporting on Government Services (ROGs) as times within the 90th and 50th percentile.

These response times are measured from either alarm time, or incident verification time, to the time of arrival of the first attending appliance at the incident.

Only structure fires occurring within the Levy District Boundaries (Class A-D) are included. Excluded are non-emergency calls and those where delays were experienced outside QFES control such as a traffic incident, or in instances where QFES was not the first responder to an incident.

Due to the low number of structure fires in the suburbs sought by the Member, QFES has advised they do not have statistically valid data to make an accurate assessment within their approved standards of reporting, with the exception of Buderim for 2020-21.

I am advised by QFES that in 2020-21, the 90th percentile for the suburb of Buderim was 12.9 minutes and the 50th percentile was 9.9 minutes.