

**Question on Notice  
No. 937  
Asked on Wednesday, 31 August 2022**

**MR T MANDER** ASKED MINISTER FOR ENERGY, RENEWABLES AND HYDROGEN AND MINISTER FOR PUBLIC WORKS AND PROCUREMENT (HON M DE BRENNI)

With reference to the Queensland Home Warranty Scheme—

Will the Minister provide (reported separately each calendar year from 2015-16), (a) the number of claims made against the scheme for non-completed building work, (b) the number of claims where the claimant was successful for non-completed building work and (c) the total dollar value paid out to claimants for non-completed building work?

**ANSWER**

<b>Measure</b>	<b>2015/16</b>	<b>2016/17</b>	<b>2017/18</b>	<b>2018/19</b>	<b>2019/20</b>	<b>2020/21</b>	<b>2021/22</b>
Claims received	230	373	485	401	266	227	752
Claims approved	242	287	265	341	198	182	451
Value of claims paid (tot. \$)	\$16.8M	\$17.1M	\$17.4M	\$20.7M	\$10.6M	\$9.9M	\$13.4M

Note: All figures above relate to claims made under the Queensland Home Warranty Scheme in relation to non-completion only. Claims may be received in one financial year and approved in another (which can result in a higher 'approved' figure than 'received', as is the case in 2015/16).