

Question on Notice

No. 879

Asked on 30 August 2022

MS F SIMPSON ASKED MINISTER FOR TRANSPORT AND MAIN ROADS (HON M BAILEY)—

QUESTION:

With reference to fare evasion and safety on Sunbus Services across the Sunshine Coast—

Will the Minister advise (a) how many FTE Senior Network Officers (SNO) are employed, (b) where they are based or deployed from, (c) how many FTE SNOs patrol the Sunshine Coast region and (d) the number of fines and infringements issued in the Sunshine Coast region on public transport for each of the following financial years, 2018–19, 2019–20, 2020–21, 2021–22?

ANSWER:

I thank the Member for Maroochydore for the question.

This Government understands the importance of providing safe and comfortable public transport for the people of Queensland. For this reason, the Department of Transport and Main Roads (TMR) has 54 full-time equivalent Translink senior network officers (SNOs) to assist with deterring fare evasion and anti-social behaviour on the South East Queensland (SEQ) passenger network.

The Brisbane-based SNOs (39) undertake regular patrols on the Sunshine Coast.

The SNOs operate alongside:

- 27 Queensland Rail authorised officers
- 83 Queensland Police Service rail squad officers
- 33 G:link customer service officers (CSO)
- five Bus Queensland CSOs
- seven Kinetic CSOs.

To deter potential fare evaders, authorised persons have powers to issue warning notices (warnings) and penalty infringement notices (PINs) (\$287). In the last four financial years officers operating in the Sunshine Coast region issued:

- 160 PINS and 781 warnings in 2018–19
- 136 PINS and 592 warnings in 2019–20
- 112 PINS and 601 warnings in 2020–21
- 38 PINS and 225 warnings in 2021–22.