

Question on Notice

No. 669

Asked on 23 June 2022

MR M HART ASKED MINISTER FOR TRANSPORT AND MAIN ROADS (HON M BAILEY)—

QUESTION:

Will the Minister advise the current wait time for a driving test at each Transport and Main Roads customer service centre (CSC) on the Gold Coast?

ANSWER:

I thank the Member for Burleigh for the question.

The Department of Transport and Main Roads (TMR) is experiencing a peak demand for practical driving test bookings across South East Queensland due to ongoing staffing impacts from the COVID-19 pandemic and staff shortages across the business in general.

To help manage this, TMR is continually adding additional tests to its booking system and is also offering Saturday car test bookings at select testing locations. Additionally, the recruitment of 12 driving examiners has just been completed, with further recruitments planned for late 2022.

The current wait times as of 25 June 2022 for both car and heavy rigid (HR) practical driving tests at each TMR testing customer service centre (CSC) on the Gold Coast are provided in the below table.

Testing Location	Number of working days until next available car test	Number of working days until next available HR test
Burleigh Waters CSC	33	22
Currumbin Waters CSC*	36	N/A
Helensvale CSC	39	24
Southport CSC*	33	N/A

*These testing locations do not hold HR tests.