

Question on Notice

No. 556

Asked on 26 May 2022

MRS D FRECKLINGTON ASKED MINISTER FOR TRANSPORT AND MAIN ROADS (HON M BAILEY)—

QUESTION:

Will the Minister clarify (a) why the opening hours of the QGAP Office in Nanango have been reduced to four days, with the office now closed on Fridays, (b) why the website states it is still open on Fridays and (c) will services be restored to the full five days of service?

ANSWER:

I thank the Member for Nanango for the question.

The Nanango QGAP has been closed on Fridays while a recruitment process was undertaken to allow the Department of Transport and Main Roads (TMR) to provide continuity of service. Training of the new staff member is now complete, and the Nanango QGAP returned to five day a week operations on 5 June 2022. Due to staff illness, Nanango QGAP was closed on Friday 17 June 2022.

TMR is experiencing reductions in staff numbers across the state due to illness and quarantine requirements. TMR is doing everything possible to temporarily rotate staff from other centres to assist in keeping smaller centres open, however, this is not always possible.

TMR's website was updated to advise of the changes of service and has again been updated to indicate service has been fully restored.