

Question on Notice
No. 352
Asked on 31 March 2022

Mr J Krause asked Premier and Minister for the Olympics (Hon. A Palaszczuk)—

QUESTION:

With reference to recordkeeping deficiencies highlighted in the Queensland State Archives Annual Report 2020-21 in areas such as family support and child protection services, assessing allegations of corrupt conduct, and regulating registered firearms—

Will the Premier advise what actions are occurring across government to improve recordkeeping?

ANSWER:

I am advised that Queensland State Archives (QSA) developed its Government Records Improvement Program in 2021 to embed good recordkeeping practices within government agencies. Key components of this program of work include:

1. An education and engagement program for all public authorities, including online training available to all Queensland Public Servants.
2. A review of online resources to simplify information about recordkeeping and make it easier to understand and apply.
3. A proactive model for engaging with agencies and providing direct advice and support for establishing best practice approaches to recordkeeping.
4. A project to simplify retention and disposal of information.

On 15 June 2021, the Queensland Government announced \$17.3 million over five years for the next phase of the Digital Archiving Program. Tranche two of the Digital Archiving Program will see implementation of safe and secure digital preservation and storage capacity ensuring the availability of digital records for generations to come.

I am advised that QSA regularly partners with government agencies in the development and implementation of recordkeeping advice, to ensure that the guidance is relevant. For example, in response to recordkeeping recommendations from the Royal Commission into Institutional Responses to Child Sexual Abuse, QSA consulted widely to develop the Guideline on creating and keeping records for the proactive protection of vulnerable persons and relevant disposal authorisations. Since the release of that advice, QSA has undertaken a range of awareness raising activities to help government agencies understand their recordkeeping requirements for the proactive protection of vulnerable persons. This has included facilitating workshops with agencies such as Queensland Health, the Public Trustee and the Crime and Corruption Commission to assist in the understanding and implementation of this advice, within the specific context of these individual agencies.

In addition to the development and implementation of recordkeeping advice, I am advised that QSA works with agencies on complex recordkeeping issues such as the decommissioning of legacy business systems, to identify relevant training, advice and support required.