

Question on Notice

No. 314

Asked on Wednesday, 30 March 2022

MR J KRAUSE ASKED THE MINISTER FOR COMMUNITIES AND HOUSING, MINISTER FOR DIGITAL ECONOMY AND MINISTER FOR THE ARTS (HON L ENOCH) —

QUESTION:

Will the Minister provide (a) the list of government services that are now connected through the Tell Us Once Identity Broker component and (b) the services that are anticipated to be connected for the remainder of this financial year, 2022-23 and 2023-24?

ANSWER:

I thank the Member for the question.

Government services connected to the Tell Us Once Identity Broker component include:

- The Department of Communities, Housing and Digital Economy (DCHDE);
 - Change of Address
 - My Account
 - Payment API (PAPI)
 - Seniors Concessions
 - Retirement Village Compliance System (VCD)
- Department of Energy and Public Works (EPW);
 - Prequalification (PQC) System Online Portal
 - Queensland Government Food and Beverage Supplier Directory
- The Department of Justice and Attorney General;
 - Blue Card Services (Organisation Portal)
 - Family History Research Service
- Births Death and Marriage Service Provider Portal for services provided by;
 - Marriage Celebrants
 - Commissioner for Declarations
 - Justice of the Peace
 - Government contracted undertakers
 - Intermediaries
 - Maternity staff
 - Medical Practitioners
- Office of Fair Trading Portal to access multiple licences relating to;
 - Debt Collectors
 - Liquor and Gaming Machines
 - Motor Dealers and Chattel Auctioneers
 - Real Estate
 - Security Industry
 - Tattoo Industry
 - The submission of Annual reports by Associations
- Resources Safety and Health Queensland;
 - Board Practice Certificate Scheme

- The Department of Transport and Main Roads portal for services relating to;
 - Account management
 - Licensing
 - Fines and infringements
 - Accreditations and authorisations
 - Vehicles and registrations
 - Testing
 - Exemptions
- Electoral Commission Queensland;
 - Electronic Disclosure System
 - Learning Management System
 - Election Management System
 - Election Management System Party Portal
- Office of Industrial Relations;
 - High Risk Work Licences Services
- Queensland Health;
 - GP Viewer (Health Provider Portal)
 - About Me
 - Dental Portal
 - eStrokeNav
 - Health Services Portal
 - Patient Portal
 - Thrive
 - Virtual Ward Triage
- Residential Tenancies Authority (RTA);
 - Bond Lodgement
 - Bond Refund
 - Change of Bond Contributors
 - Update Your Details
 - Tenancy Disputes
 - RTA Bulk Load
- The Department of Employment, Small Business and Training;
 - Business Launchpad
 - Partner Portal (DETConnect)
- The Department of Children, Youth Justice and Multicultural Affairs;
 - Unify - Child Safety and Youth Justice system

A further 7 online services are in preparation for connection to the Tell Us Once Identity Broker over the next 3 months. These are:

- The Department of Resources with:
 - GeoResGlobe
 - Geological Survey of Queensland (GSQ) Knowledge Base
 - GSQ Lodgement Portal
 - QPortal
 - Queensland Globe (QldGlobe) and Event Globe (event-qldglobe)
 - Spatial Portal
- Resources Safety and Health Queensland:
 - ResHealth (formerly Coal Mine Workers Health Scheme)

These services are already utilising the existing QGov Customer Identity solution and are in the final stage of transitioning this connection to be via the Tell Us Once Identity Broker.

A further 24 online services are in early stages of planning and would be expected to connect to the Tell Us Once Identity Broker during the 2022-23 financial year.

Queensland Government Customer Digital Group is the custodian of the Tell Us Once Identity Broker. It is a decision for each department as to which services will be enabled online and the actual timing should they require connection to the Tell Us Once Identity Broker. Connection timing is subject to change based on each agency's readiness for service forward work plan.