

Question on Notice

No. 311

Asked on 30 March 2022

MR A POWELL ASKED MINISTER FOR TRANSPORT AND MAIN ROADS (HON M BAILEY)—

QUESTION:

Will the Minister advise the current wait time for a driving test at each Transport and Main Roads customer service centre (CSC) in South East Queensland?

ANSWER:

I thank the Member for Glass House for the question.

Following the recent South East Queensland (SEQ) floods and ongoing staffing impacts due to the COVID-19 pandemic, practical driving test lead times are currently longer. In order to assist with this, additional car tests are currently available on Saturdays at select testing locations.

The Department of Transport and Main Roads (TMR) has also temporarily extended this service to include some Saturday heavy vehicle test bookings from 9 April to 4 June 2022.

The current wait times as of 28 April 2022 for both car and heavy rigid (HR) practical driving tests at each TMR testing location in SEQ are provided in the below table.

Testing Location	Number of working days until next available car test	Number of working days until next available HR test
Beenleigh Customer Service Centre (CSC)	31	26
Beaudesert Customer Centre	33	12
Boonah Queensland Government Agent Program (QGAP)	36	N/A
Burleigh Waters CSC	34	17
Caboolture CSC	39	27
Caloundra CSC	43	N/A
Carseldine CSC	34	N/A
Cleveland CSC	44	36
Currumbin Waters CSC	38	N/A
Gatton Customer Centre	32	18
Greenslopes CSC	35	N/A
Helensvale CSC	36	17
Ipswich CSC	35	22
Laidley QGAP	47	38
Logan City CSC	33	18
Logan City (Site 2)	34	N/A
Maroochydore CSC	40	30
Nambour CSC	41	33
Redcliffe CSC	41	31
Sherwood CSC	44	N/A
Stradbroke QGAP	23	23
Strathpine CSC	38	37
Southport CSC	34	N/A
Tewantin CSC	43	34
Toowong CSC	31	N/A
Wynnum CSC	38	28
Zillmere CSC	N/A	25