

Question on Notice

No. 309

Asked on 30 March 2022

MS S BOLTON ASKED THE ATTORNEY-GENERAL AND MINISTER FOR JUSTICE, MINISTER FOR WOMEN AND MINISTER FOR THE PREVENTION OF DOMESTIC AND FAMILY VIOLENCE (HON S FENTIMAN) –

QUESTION:

With reference to requests for dispute resolution to the Commissioner for Body Corporate and Community Management increasing by 44 percent with increased delays in resolutions leading to further disputes —

Will the Attorney-General commit to increasing the resourcing of this office in line with the increased workload?

ANSWER:

I am advised that between 2015-16 and 2020-21, the number of dispute resolution applications lodged with The Office of the Commissioner for Body Corporate and Community Management (BCCM Office) increased by approximately 30 per cent.

Despite the increase in applications, the BCCM Office was able to achieve a clearance rate of 94 per cent in 2020-21, increasing to 99 per cent in the first six months of 2021-22. This is a testament to the great work of the Commissioner's office and its ability to create efficiencies within its dispute resolution process.

I am further advised the BCCM Office is continuing to explore further resource and technological efficiencies.