

Question on Notice

No. 1381

Asked on 10 November 2022

MR S BENNETT ASKED THE MINISTER FOR HEALTH AND AMBULANCE SERVICES (HON Y D'ATH)—

QUESTION

With reference to Queensland Health having a performance rating for Hospital and Health Services as 1. Excellent, 2. Good, 3. Unsatisfactory, 4. Poor—

Will the Minister confirm the performance rating for each Hospital and Health Service for the years ending 2019 to 2021 and 2022 to date?

ANSWER

The Queensland Health Performance and Accountability Framework (Framework) details the Government's approach to the performance management of the public sector health services in Queensland and operates in accordance with the Hospital and Health Boards Act 2011.

The established Performance and Accountability Framework describes a formal meeting with each Hospital and Health Service to report against their Service Level Agreement expectations. The performance level for each HHS is reviewed by the Department following each meeting.

I am further advised by the department that Queensland Health does not rate the Hospital and Health Services as 1. Excellent, 2. Good, 3. Unsatisfactory, 4. Poor as indicated in the question. However, previously HHSs were rated as levels 1 to 4 with the performance threshold being Performing, Performance flag or not performing. This has since been superseded by Performing, Performance Support or Intensive Performance Support.

Performance is evaluated against a number of components that together allow a comprehensive and holistic assessment of performance to be made:

- accreditation status;
- Service Agreement delivery;
- health service directive compliance;
- fiscal management; and
- Key Performance Indicator performance.

Under the 2021-22 Framework, Hospital and Health Service performance levels range from level 1 (high performer) to level 4 (non-performer).

Under the new Performance and Accountability Framework endorsed from 1 July 2022, performance levels have transitioned from 1-4 to the below three levels:

- Performing – incorporates previous Performance Levels 1 and 2;
- Performance Support – incorporates previous Performance Level 3; and

- Intensive Performance Support – incorporates previous Performance Level 4.

There is no available Performance Level data prior to 2016-17.

I am advised by the department that the below are the performance levels for each Hospital and Health Service for the financial years 2018-19 to 2019-20 and 2021-22 FYTD (latest approved performance levels).

Hospital and Health Service	Performance Level at 30 June 2019	Performance Level at 30 June 2020	Performance Level at 30 June 2021	Performance Level at 30 June 2022	Performance Level as at 30 November 2022 ^
Cairns and Hinterland	2	2	2	2	Performing (2)
Central Queensland	2	3	3	3	Performance Support (3)
Central West	2	2	2	3	Performance Support (3)
Children's Health Queensland	2	2	2	3	Performance Support (3)
Darling Downs	1	1	1	1	Performing (1)
Gold Coast	2	3	2	2	Performing (2)
Mackay	2	2	2	2	Intensive Performance Support (4)
Metro North	2	2	2	2	Performing (2)
Metro South	3	3	2	4	Intensive Performance Support (4)
North West	2	4	4	3	Performance Support (3)
South West	1	1	1	1	Performing (1)
Sunshine Coast	4	4	4	4	Intensive Performance Support (4)
Torres and Cape	2	1	1	1	Performing (1)
Townsville	1	1	1	1	Performing (1)
West Moreton	2	3	3	3	Performance Support (3)
Wide Bay	1	1	1	3	Performance Support (3)

^ Naming convention for performance levels changed on 1 July 2022 in alignment with the 2022-23 Performance and Accountability Framework