

## **Question on Notice**

**No. 1258**

**Asked on 8 November 2022**

**MR R STEVENS** ASKED THE MINISTER FOR HEALTH AND AMBULANCE SERVICES (HON Y D'ATH)—

### **QUESTION**

With reference to Queensland Audit Office Report 8: 2021-22 (improving access to specialist outpatient services), and the 'YourQH' project identified in the report—

Will the Minister provide (a) a list of Hospital and Health Services which now have completed the rollout of the 'YourQH' portal, (b) the initial project budget of the 'YourQH' portal and (c) total expenditure to date on the 'YourQH' portal?

### **ANSWER**

The yourQH, patient online portal, provides a secure way for patients and their care givers to connect with Queensland Health and coordinate their referrals and appointments. The solution aims to improve the patient's outpatient journey through greater visibility and enhanced communication capability across specialist services.

Children's Health Queensland Hospital and Health Service were the first HHS to go live with yourQH in July 2020.

An additional \$6.39 million was subsequently allocated to add additional functionality to the yourQH solution and to extend its implementation to the Townsville University Hospital. This additional scope was included as part of the Connecting Your Care Program and incorporated feedback from patients and care givers who use the application.

The initial project budget of the 'YourQH' portal was \$15.5 million which was sourced via the Specialist Outpatient Strategy. Total project expenditure to date on the 'YourQH' portal is \$21.89 million.