

## **Question on Notice**

**No. 1229**

**Asked on 28 October 2022**

**MS R BATES** ASKED THE MINISTER FOR HEALTH AND AMBULANCE SERVICES (HON Y D'ATH)—

### **QUESTION**

With reference to the number of patients not seen within clinically recommended times at Queensland's Public Emergency Departments—

Will the Minister provide the five longest wait times a patient faced who was not seen within clinically recommended times at each of Queensland's 26 reporting hospitals for the (reported separately by month) for July to September 2022?

### **ANSWER**

Anyone who presents to a Queensland hospital will be seen – no one will ever be turned away. However, the sickest, most critically ill people will be seen and treated first.

Despite the unavoidable impacts of the global COVID19 pandemic creating pressures in Emergency Department's across Australia, in the 2020-21 financial year, I am advised the Australian Institute of Health and Welfare (AIHW) reported that Queensland public hospitals achieved the following:

- 69 per cent of all emergency presentations to Queensland's public emergency departments were admitted or discharged within four hours. This is the second highest result reported nationally.
- 88 per cent of all elective surgeries were seen within the clinically recommended timeframe. This is the highest result reported nationally.
- Over 1.6 million hospital admissions, with an average hospital stay of 2.5 days, below the national average of three days.

Likewise, I am advised that recent quarterly performance data shows that Queensland's emergency departments are performing favourably compared to other eastern States when it comes to seeing emergency patients within the clinically recommended time. In Queensland, the most recent quarterly performance data indicates that 66% of all patients are seen within the clinically recommended timeframes. In the most recent New South Wales quarterly performance data, the comparable figure was 62.8% and in Victoria it was 60.27%.

In Queensland most recent quarterly performance data the median emergency department wait time was 17 minutes. This metric is also reported on in the 2013/14 budget papers, with a median emergency department wait time of 20 minutes.

I am further advised by the department that data verification is an ongoing process for all reportable measures, including presentation times in Emergency Departments. Due

to short turnaround times, not all the following data has been verified and contains instances where several patients were seen in less time than what was reported.

I am advised the following tables provide the five longest wait times (in minutes) a patient faced who was not seen within clinically recommended time at each of Queensland's 26 reporting hospitals for July to September 2022.

#### July 2022

Facility	Minutes				
	1st Longest wait	2nd Longest wait	3rd Longest wait	4th Longest wait	5th Longest wait
Bundaberg	693	639	597	597	558
Caboolture	419	404	387	359	320
Cairns	414	358	338	322	321
Gladstone	696	415	316	269	264
Gold Coast University	491	459	454	453	453
Gympie	420	371	335	325	306
Hervey Bay	446	437	429	414	402
Ipswich	725	607	470	459	459
Logan	573	458	433	404	402
Mackay	272	234	210	196	162
Maryborough	394	391	376	364	350
Mater Adult	533	507	462	*	*
Mount Isa	321	302	288	279	243
Nambour	259	192	168	167	164
Prince Charles	562	540	505	477	476
Princess Alexandra	493	449	388	378	378
Queen Elizabeth II	520	482	420	384	353
Queensland Children's	257	244	234	222	221
Redcliffe	650	439	405	401	374
Redland	332	290	288	287	286
Robina	380	359	358	347	330
Rockhampton	382	378	356	325	307
Royal Brisbane & Women's	328	325	279	273	265
Sunshine Coast University	302	300	290	269	267
Toowoomba	659	483	451	447	445
Townsville	368	360	357	339	322

#### August 2022

Facility	Minutes				
	1st Longest wait	2nd Longest wait	3rd Longest wait	4th Longest wait	5th Longest wait
Bundaberg	562	532	510	490	487
Caboolture	517	517	301	300	293
Cairns	343	335	309	299	294

Gladstone	323	303	245	214	209
Gold Coast University	346	327	320	307	297
Gympie	427	339	317	310	303
Hervey Bay	522	485	468	408	392
Ipswich	666	600	545	513	495
Logan	497	469	465	460	447
Mackay	232	209	206	183	160
Maryborough	428	386	362	348	304
Mater Adult	413	391	*	*	*
Mount Isa	437	354	352	317	274
Nambour	245	220	200	197	178
Prince Charles	593	431	413	394	369
Princess Alexandra	434	428	367	350	350
Queen Elizabeth II	344	324	304	297	286
Queensland Children's	335	309	288	286	279
Redcliffe	408	389	351	336	334
Redland	269	264	242	230	224
Robina	336	327	305	287	271
Rockhampton	351	350	327	319	318
Royal Brisbane & Women's	302	280	275	262	258
Sunshine Coast University	404	287	252	241	240
Toowoomba	577	480	437	430	397
Townsville	333	320	290	283	262

September 2022

Facility	Minutes				
	1st Longest wait	2nd Longest wait	3rd Longest wait	4th Longest wait	5th Longest wait
Bundaberg	484	453	436	380	375
Caboolture	477	458	397	397	386
Cairns	328	298	283	266	260
Gladstone	454	273	265	251	249
Gold Coast University	547	391	359	354	350
Gympie	318	311	302	294	289
Hervey Bay	493	435	383	369	348
Ipswich	574	492	453	452	447
Logan	527	455	444	432	420
Mackay	233	223	212	185	159
Maryborough	392	387	376	370	368
Mater Adult	434	416	411	384	*
Mount Isa	313	312	292	279	279
Nambour	188	184	174	158	148
Prince Charles	499	468	445	445	423
Princess Alexandra	534	506	411	389	382
Queen Elizabeth II	338	336	321	298	298

Queensland Children's	257	239	235	232	215
Redcliffe	496	434	432	424	419
Redland	474	277	271	267	252
Robina	274	262	257	253	244
Rockhampton	478	344	314	313	305
Royal Brisbane & Women's	541	332	319	301	298
Sunshine Coast University	271	266	226	221	215
Toowoomba	800	492	488	478	471
Townsville	387	360	294	275	268